



MANAGEMENT &
PROFESSIONAL RISKS

Management Risks Insurance for Third Sector Organisations

Policy

To be solid, insurance must be flexible.

Management Risks Insurance for Third Sector Organisations

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Endorsements issued at inception are attached to the Schedule.

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In consideration of the payment of the premium, or agreement to pay the premium, the **Insurer** and the **Policyholder** agree as follows:

Section 1: General Terms

Cover

1.1 The **Insurer** will provide insurance cover as set out in the Insuring Clauses of those **Cover Sections** which are identified in Item 3.1, 3.2, 3.3, 3.4 and 3.5 as having a limit of liability set against them.

Court Attendance Costs

1.2 With regard to each **Claim, Loss** which is covered by this Policy:

- (a) the **Insurer** shall, if a **Trustee**, director, governing body member, officer or **Employee** of an **Organisation** attends a court or arbitration hearing as a witness, compensate the **Policyholder** by paying £150 per day for that person's attendance as a witness;
- (b) the **Insurer** shall, if a **Trustee**, director, governing body member, officer or **Employee** of an **Organisation** attends a court or arbitration hearing as observer, compensate the **Policyholder** by paying £150 per day for that person's attendance as an observer, but the **Insurer** will only pay for one observer per day.

Compensation provided for by this Section 1.2 is only payable where that attendance is in connection with defending, not prosecuting, a **Claim**.

The **Insurer's** maximum liability for all **Court Attendance** on account of all **Claims** first made during the **Policy Period** whether involving one or any number of **Insureds**, shall not exceed £50,000. This is a maximum liability for all **Cover Sections** together, not a maximum per **Cover Section**. The **Insurer** shall only pay **Court Attendance** in respect of a **Claim** to the extent that the relevant **Cover Section's Any One Claim Limit** and **Policy Period Limit** remains unexhausted. Payment by the **Insurer** of **Court Attendance** in respect of that **Claim** shall erode that **Any One Claim Limit** and **Policy Period Limit**.

Application of Terms

1.3 The General Terms of this Section 1 apply to all Sections of this Policy (subject to the provisions of Section 1.4 below). The terms of each other Section of this Policy apply only to that Section and shall not be construed to apply to any other Section.

1.4 Where a provision in this Section 1 uses a word in bold which is defined in another Section, the provision shall be construed with the word in bold bearing the meaning given in that other Section.

Definitions

1.5 In this Policy the word 'persons', wherever it appears, means legal or natural person(s) unless otherwise specified. When used in bold type in this Policy:

Application means:

- (a) all proposal forms and documents provided to the **Insurer** by or on behalf of the **Policyholder** or any other **Insured**, or to which the **Insurer** was referred by or on behalf of the **Policyholder** or any other **Insured**, in the process of applying for this Policy; and

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- (b) all representations to the **Insurer** by or on behalf of the **Policyholder** or any other **Insured**, in the process of applying for this Policy.

Charitable Status means:

- (a) being registered as a charity on the register of charities kept by the Charity Commission for England and Wales;
- (b) being a charity as defined in the Charities Act 2006, but, pursuant to section 3A(2) of the Charities Act 1993, not required to be registered on the register of charities kept by the Charity Commission for England and Wales;
- (c) being registered as a charity on the register of charities kept by the Office of the Scottish Charity Regulator;
- (d) being registered as a charity on the register of charities kept by the Charity Commission for Northern Ireland;
- (e) being recognised in Northern Ireland as a charity by Her Majesty's Revenue and Customs;
- (f) having charitable tax exemption granted by the Revenue Commissioners of Ireland; or
- (g) being registered on the register of charitable organisations established by the Charities Regulatory Authority/Charities Regulator of Ireland.

Commission means:

- (a) the Charity Commission for England and Wales;
- (b) The Office of the Scottish Charity Regulator;
- (c) the Charity Commission for Northern Ireland; or
- (d) the Charities Regulatory Authority/Charities Regulator of Ireland.

Court Attendance means compensation provided for by Insuring Clause 1.2.

Cover Sections means Section 2 (Manager and Trustee Insurance), Section 3 (Employment Practices Insurance), Section 4 (Organisation Insurance), Section 5 (Employee Crime, Crime using Computers and **Social Engineering Crime**) and Section 6 (Professional Liability).

Insurer means MPR Underwriting Limited.

Insured means a person who is an **Organisation** or an **Insured Person**.

Merger Acquisition means the acquisition by the **Policyholder** of another organisation by that other organisation merging into or consolidating with the **Policyholder**.

Organisation means, for the purposes of all **Cover Sections**, an organisation which is the **Policyholder** or a **Subsidiary**. For the purposes of Section 5 only, **Organisation** includes an **Employee Benefit Plan**.

Policyholder means the entity stated in Item 1 of the Schedule.

Policy Period means the period of time stated in Item 2 of the Schedule.

Pollutants means any substance exhibiting any characteristic hazardous to the environment or having an adverse impact on the environment, including but not limited to solids, liquids, gaseous or thermal irritants,

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contaminants or smoke, vapour, soot, fumes, acids, alkalis, soil, chemicals and waste materials, air emissions, odour, waste water, oil, oil products, infectious or medical waste, asbestos, asbestos products and any noise.

Pollution means:

- (a) any actual, alleged or threatened exposure to, or generation, storage, transportation, discharge, emission, release, dispersal, escape, treatment, removal or disposal of, any **Pollutants**; or
- (b) any regulation, order, direction or request to test for, monitor, clean up, remove, contain, treat, detoxify or neutralise any **Pollutants**, or any action taken in contemplation or anticipation of any such regulation, order, direction or request.

Previous Policy means the management liability policy issued to the **Policyholder** by an insurer other than the **Insurer** for the policy period ending the day before the start of the **Policy Period** and which this Policy directly replaces.

Property Damage means damage or impairment to, or destruction or loss of use of, any property.

Subsidiary means:

- (a) a company in which the **Policyholder** directly and/or indirectly
 - (i) holds a majority of the voting rights;
 - (ii) has the right to appoint or remove a majority of the board of directors;
 - (iii) controls alone, pursuant to a written agreement with other shareholders, a majority of the voting rights; or
- (b) a trust which is registered at a **Commission** as a subsidiary of the **Policyholder**.

Subsidiary also means a **Subsidiary** or **Subsidiaries** of an **Organisation** other than the **Policyholder**.

Substitutable Cover Terms means those terms of the **Previous Policy** which are the **Previous Policy's** equivalents to the terms of this policy.

Trustee means a natural person:

- (a) who is a trustee, by express appointment, of the **Policyholder** or a **Subsidiary**; or
- (b) who is not expressly appointed as a trustee of the **Policyholder** or a **Subsidiary**, but who, for reasons other than improper behaviour, is treated in law as a trustee of the **Policyholder** or a **Subsidiary**.

USA means the United States of America, its territories and possessions and any state or political subdivision thereof.

Spouses, Partners and Estates

1.6 The definition of **Insured Person** in each **Cover Section** is, solely for the **Wrongful Act** of a natural person described in such definition, extended to include such natural person's:

- (a) lawful spouse, civil partner (as defined in the Civil Partnership Act 2004) or domestic partner, if named as co-defendant solely because of his or her spousal relationship or relationship as civil partner or domestic partner; and

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- (b) estate, heirs, legal representatives or assigns, if such natural person is deceased or declared incompetent, insolvent, or bankrupt.

Subsidiaries

- 1.7 If an organisation ceases to be a **Subsidiary** before or during the **Policy Period**, there will be cover under this Policy for such **Subsidiary** and its **Insured Persons**.

With respect to each **Subsidiary** and its **Insured Persons**, cover under this Policy shall apply only for:

- (a) **Wrongful Acts** at;
- (b) (as concerns **Investigations**) conduct at;
- (c) **Crimes** occurring at;
- (d) **Kidnappings, Hijackings, Extortions** and **Cyber Extortions** commencing at,

a time when the **Subsidiary** is a **Subsidiary**. The **Insurer** may agree to provide cover for prior matters, following receipt of any information the **Insurer** may require.

Acquisition of the Policyholder

- 1.8 If, during the **Policy Period**:
- (a) the **Policyholder** merges into or consolidates with another organisation (other than in a **Merger Acquisition**);
 - (b) a person or persons acting in concert acquires ownership or voting control of more than 50% of the outstanding securities or other titles representing the present right to vote for the election of the **Trustees**, directors or governing body members of the **Policyholder**;
 - (c) the **Policyholder** becomes registered at a **Commission** as a subsidiary of a charity;
 - (d) the **Policyholder** ceases to have **Charitable Status** (if it had **Charitable Status** at the start of the **Policy Period**); or
 - (e) the **Policyholder** ceases to be a non-profit organisation,

cover for the **Organisations** and their **Insured Persons** under Sections 2, 3, 4, 5 and 6 of this Policy shall continue until the end of the **Policy Period**, but not for **Wrongful Acts** after, or (as concerns **Investigations**) conduct after, or **Crimes** after, such merger, consolidation or acquisition.

If, during the **Policy Period**, a **Subsidiary** ceases to have **Charitable Status** (if it had **Charitable Status** at the start of the **Policy Period**) or ceases to be a non-profit organisation, cover for that **Subsidiary** and its **Insured Persons** under Sections 2, 3, 4, 5 and 6 of this Policy shall continue until the end of the **Policy Period**, but not for **Wrongful Acts** after, or (as concerns **Formal Investigations**) conduct after, or **Crimes** occurring after, such cessation.

Limits of Liability

- 1.9 The limits and sublimits of liability and Deductibles shown in the Schedule to this Policy are separate limits, sublimits and Deductibles pertaining to each **Cover Section**. No payment by the **Insurer** under one **Cover Section** shall reduce or otherwise impair the **Insurer's** liability under any other **Cover Section**.

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Reporting (for Sections 2, 3, 4 and 6 – Managers and Trustees Insurance, Employment Practices Insurance, Organisation Insurance and Professional Liability)

- 1.10 The **Insured** shall give the **Insurer** written notice of any **Claim** as soon as practicable but in no event more than 60 days after the earlier of the following dates:
- (i) the date on which any **Organisation's Trustee**, director, governing body member, officer or member of any **Organisation's** legal department, risk department or human resources department or holder of an equivalent position to any of the foregoing, first becomes aware that the **Claim** has been made; and
 - (ii) if this Policy is not renewed, the termination date of the **Policy Period** or, if the **Claim** is first deemed made during the **Policy Period** because of an obtained extended reporting period, the termination date of that extended reporting period.

Each **Insured** shall give to the **Insurer** all such information and co-operation as the **Insurer** may reasonably require, including but not limited to a description of the **Claim**, the nature of the alleged **Wrongful Act** and the date it was committed, the nature of the alleged damage, the names of the claimants and defendants and the manner in which the **Insured** first became aware of the **Claim**.

If, during the **Policy Period** or an obtained applicable extended reporting period, an **Insured**:

- (i) becomes aware of circumstances which are likely to give rise to a **Claim**, (or becomes aware of a **Potential Claim** under the Employment Practices Insurance section) and gives written notice of such circumstances to the **Insurer**; or
- (ii) receives a written request to waive application of a limitation period to, or to suspend the running of time towards expiry of a limitation period for the commencement of, a civil proceeding against an **Insured** alleging a **Wrongful Act** before or during the **Policy Period** and gives written notice of such request and of such alleged **Wrongful Act** to the **Insurer**,

then any **Claims** subsequently arising from such circumstances or following on from such request shall be deemed to have been first made during the **Policy Period**. Circumstances shall not be regarded as notified unless the written notice expressly identifies the **Wrongful Act** and the date it was committed, the potential damage, the potential claimants and defendants and the manner in which the **Insured** first became aware of the circumstances.

The **Insurer** shall not rely on breach of any of the **Insureds'** obligations in this Section to deny liability for any **Loss**. However, in the case of such breach, the **Insurer** shall not be liable for **Loss** which the **Insurer** believes would not have been incurred if the breach had not occurred.

Reporting and Proof of Loss (for Section 5 – Employee Crime, Crime using Computers and Social Engineering Crime)

- 1.11 The **Insured** shall give the **Insurer** written notice of any **Claim** as soon as practicable but in no event more than 60 days after the earlier of the following dates:
- (a) that the **Policyholder** gives the **Insurer** written notice of that **Crime** as soon as practicable after it is first **Discovered** and in any event no later than 90 days after it is first **Discovered**;
 - (b) that, within 6 months after that **Crime** is first **Discovered**, the **Policyholder** provides a proof of loss, with full particulars, to the **Insurer**; and
 - (c) that each **Organisation** gives to the **Insurer** all such information and co-operation as the **Insurer** may reasonably require, including but not limited to submitting to examination under oath at the **Insurer's**

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request and producing all pertinent records to the fullest extent legally permissible at such times and places as the **Insurer** shall reasonably require.

The **Policyholder** may offer a comparison between an **Organisation's** inventory records and an actual physical count of its inventory to prove the amount of **Financial Loss**, but only where the **Policyholder** establishes wholly apart from such comparison that the **Organisation** has sustained **Financial Loss**.

The **Insurer** shall not rely on breach of any **Insured's** obligations stated above to deny liability for any **Loss** except that, in the case of such breach, the **Insurer** shall not be liable for **Loss** which the **Insurer** reasonably believes would not have been incurred if the breach had not occurred.

Notice

1.12 Written notices to the **Insurer** required by Section 1.10 or 1.11 above shall be sent by email to mprclaims@axiscapital.com or by post to the Claims Department at the **Insurer's** postal address.

The **Insurer's** postal address is:

MPR Underwriting Limited
10th Floor, Chancery Place, 50 Brown Street,
Manchester, M2 2JG

Notice shall be effective on the date of receipt by the **Insurer** by email or at the postal address.

Territory

1.13 Subject to all other terms of this Policy and unless law or regulation of any jurisdiction prevents the **Insurer** from paying, cover for **Loss** and **Expenses** shall extend to **Claims**, or **Crimes** brought, maintained or occurring in any jurisdiction.

Subrogation

1.14 The **Insurer** shall be subrogated to the extent of any payment under this Policy to each **Insured's** rights of recovery, and each **Insured** shall execute all papers required and shall do everything necessary to secure and preserve such rights and to enable the **Insurer** to bring proceedings in the name of that **Insured**.

Authorisation Clause

1.15 The **Policyholder** hereby agrees to act on behalf of all **Insureds** with respect to the giving and receiving of notice of **Claims** or termination, the payment of premiums and the receiving of any return premiums that may become due under this Policy, the negotiation, agreement to and acceptance of endorsements, and the giving or receiving of any notice provided for in this Policy (except for the **Insured Persons'** ability to elect an extended reporting period), and the **Insureds** agree that the **Policyholder** shall so act on their behalf.

Alteration and Assignment

1.16 No change in, modification of, or assignment of interest under this Policy shall be effective except when made by written endorsement to this Policy duly executed on behalf of the **Insurer**.

Rights of Action

1.17 No person other than the **Insured Persons** shall have any rights under or in connection with this Policy by virtue of the Contracts (Rights of Third Parties) Act 1999 or any amendment or re-enactment thereof.

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Termination

1.18 Cover under this Policy shall terminate at the earliest of the following times:

- (a) 7 days after the receipt by the **Policyholder** of a written notice of termination from the **Insurer** for non-payment of premium;
- (b) expiration of the **Policy Period** (but expiration of the **Policy Period** shall not terminate cover under an obtained extended reporting period or an obtained extended discovery period);
- (c) receipt by the **Insurer** of written notice of termination from the **Policyholder**; and
- (d) such other time as may be agreed upon by the **Insurer** and the **Policyholder** in writing.

If, at the time of termination of cover under this Policy, no **Insured** has given notice of a **Claim**, a **Potential Claim**, circumstances which are likely to give rise to a **Claim**, a **Crime**, a **Kidnapping**, a **Hijacking**, an **Extortion**, or **Cyber Extortion**, the **Insurer** shall refund the unearned premium:

- (i) computed at customary short rates, if cover under this Policy is terminated by the **Policyholder** or if an obtained extended reporting period comes to an end as a result of another insurance policy being taken out and the **Policyholder** gives the **Insurer** written notice that such other insurance policy has been taken out; or
- (ii) computed pro-rata, if cover under this Policy is terminated other than by the **Policyholder**.

Choice of Law and Forum

1.19 The construction of the terms, and the validity and effect, of this Policy are governed by English law. Any dispute or difference arising under or in respect of this Policy shall be subject to and determined within the exclusive jurisdiction of the courts of England and Wales.

Option for Previous Policy Cover

1.20 The provisions of this Section 1.20 shall only be effective if the **Policyholder** provides to the **Insurer**, before the start of the **Policy Period**, a complete and accurate copy of the **Previous Policy** including all schedules and endorsements thereto and variations thereof and the **Insurer** confirms in writing that the provisions of this Section 1.20 are effective.

Within 30 days of the **Insurer** being given written notice of a **Claim** (as defined in each Section), a **Crime**, a **Kidnapping**, a **Hijacking**, an **Extortion**, or **Cyber Extortion**, in accordance with Section 1.10 or 1.11 above, the **Policyholder** may give to the **Insurer** a written notice requesting coverage conversion, whereupon all the **Substitutable Cover Terms** shall apply to that **Claim**, **Crime**, **Kidnapping**, **Hijacking**, **Extortion** or **Cyber Extortion**, and all **Claims**, **Crimes**, **Kidnappings**, **Hijackings**, **Extortions** or **Cyber Extortions** deemed with it to be a single **Claim**, **Crime**, **Kidnapping**, **Hijacking**, **Extortion** or **Cyber Extortion**.

Any matter which is not within a definition of **Claim**, **Crime**, **Kidnapping**, **Hijacking**, **Extortion** or **Cyber Extortion** but would be if it was defined in the same way as an equivalent definition in the **Previous Policy's** equivalent cover, shall be regarded as within this Policy's definition of **Claim**, **Crime**, **Kidnapping**, **Hijacking**, **Extortion** or **Cyber Extortion** for the purposes of allowing the **Policyholder** to report it in accordance with Section 1.10 or 1.11 and of requesting coverage conversion such that, if it is reported and coverage conversion is requested in accordance with this Section it shall be deemed a **Claim**, **Crime**, **Kidnapping**, **Hijacking**, **Extortion** or **Cyber Extortion** to be dealt with under the terms of this Policy but with all the **Substitutable Cover Terms** in place of all the equivalent terms of this Policy.

No term of the **Previous Policy** which stipulates a deductible, excess or retention, a main policy period limit of liability, a main any one claim or any one loss or any one event limit of liability or a limit of liability in addition to any aforementioned main limit, wherever in the **Previous Policy** such term may appear (whether in a schedule, a limits

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of liability clause, an insuring clause, an endorsement or otherwise), shall be a **Substitutable Cover Term** and all sublimits of liability stipulated in the **Previous Policy** (other than one which is greater in amount than an applicable the **Any One Claim Limit** or **Policy Period Limit**) shall be **Substitutable Cover Terms**.

Sanctions

- 1.21 No cover or benefit shall be provided and no sum shall be payable under this Policy to the extent that providing or paying it would directly or indirectly put the **Insurer** in breach of any applicable economic or trade sanction laws or regulations.

Regulatory Information

- 1.22 This insurance is underwritten by MPR Underwriting Limited, 10th Floor, Chancery Place, 50 Brown Street, Manchester, M2 2JG, on behalf of AXIS Specialty London, a UK branch of AXIS Specialty Europe SE, authorised and regulated by the Central Bank of Ireland and regulated by the Prudential Regulation Authority and Financial Conduct Authority in respect of UK business. AXIS Specialty Europe SE Registered Office: Mount Herbert Court, 34 Upper Mount Street, Dublin 2, Ireland: Registration No. 353402SE.

Complaints

- 1.23 MPR Underwriting are committed to first class service. If you have any complaints about the service you have received, please contact your insurance broker or agent or MPR Underwriting Ltd at the address shown below:

10th Floor, Chancery Place, 50 Brown Street, Manchester, M2 2JG.

If your complaint relates to a claim on your policy, or any other matter, please contact Axis Specialty Europe SE at the address shown below:

Compliance Officer, AXIS Europe SE, 3rd floor, 71 Fenchurch Street, London, EC3M 4BS.

If you are dissatisfied with the final response to your complaint the Financial Ombudsman Service (FOS) may be approached for assistance in certain circumstances. A leaflet explaining their procedure is available on request. The FOS's contact details are:

The Financial Ombudsman Service, Exchange Tower, Harbour Exchange Square, London E14 9SR

Phone: 0800 023 4567

Email: complaint.info@financial-ombudsman.org.uk

This complaint procedure does not affect your rights to take legal proceedings.

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Section 2: Managers and Trustees Insurance

Insuring Clause 2.1: Managers and Trustees Cover

2.1 The **Insurer** shall pay to or on behalf of each **Insured Person**, **Loss** or **Investigation Costs** to the extent that he or she is not indemnified for that **Loss** or those **Investigation Costs**.

Insuring Clause 2.2: Organisation Indemnification Cover

2.2 The **Insurer** shall pay to or on behalf of or reimburse each **Organisation**, **Loss** or **Investigation Costs** to the extent that it has indemnified an **Insured Person** for that **Loss** or those **Investigation Costs**.

Definitions

2.3 When used in bold type in this Section 2:

Additional Insured Costs means **Bail Bond Costs, Challenge Costs, Extradition Crisis Costs, Media Costs, Mitigation Costs, Relative Costs** and **Subpoena Costs**.

Admission means:

- (a) a formal written admission;
- (b) an oral admission made in a court hearing, tribunal hearing, arbitration hearing or regulatory hearing; or
- (c) an oral admission made under oath, affirmation or similar process where law or regulation requires statements to be made truthfully.

Admission does not include an **Insured** reporting to a governmental, regulatory, law enforcement, professional or statutory body detailing conduct which might give rise to a **Claim**.

Any One Claim Limit means the Limit of Liability for any one **Claim** for this Section 2 stated in Item 3.1 of the Schedule.

Approved Person means any natural person employed by an **Organisation** to whom the Financial Conduct Authority (FCA) or the Prudential Regulation Authority (PRA), or its predecessors or successors, have given its approval to perform the Controlled Functions pursuant to Section 59 (Approval for Particular Arrangements) of the Financial Services and Markets Act 2000 (FSMA) or equivalent functions anywhere in the world.

Bail Bond Costs means reasonable premium for a bail bond, or any other financial instrument to guarantee an **Insured Person's** observance of bail conditions, required by a court in a **Claim**.

Challenge Costs means that part of **Loss** consisting of reasonable legal fees and related professional charges, arising from a **Claim** first made during the **Policy Period** and incurred personally by an **Insured Person** to bring legal proceedings to overturn:

- (a) an interim or interlocutory judicial order for the confiscation of, assumption of ownership and control of, or freezing of, any asset of such **Insured Person**;
- (b) an interim or interlocutory judicial charging order over any asset of such **Insured Person**;
- (c) an interim or interlocutory judicial order disqualifying such **Insured Person** from holding office or from managing a company; or

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- (d) a judicial order requiring such **Insured Person** to be confined to a specified domestic residence or held in custody pending trial of that **Claim**.

Civil Fines and Penalties means fines and penalties which are non-criminal and insurable under the jurisdiction most favourable to insurability to which the **Insurer**, the **Insured** incurring the fines or penalties or the **Claim** giving rise to them has a substantial relationship.

Claim means:

- (a) (i) a written demand for specific monetary compensation or specific non-pecuniary relief;
- (ii) a civil proceeding including third party proceeding, counterclaim, arbitration proceeding or employment tribunal proceeding;
- (iii) a criminal proceeding;
- (iv) an extradition proceeding; or
- (v) a formal administrative or formal regulatory proceeding commenced by the filing of a notice of charges,

made against an **Insured Person**, alleging a **Wrongful Act**; or;

- (b) an **Investigation**.

Defence Costs means that part of **Loss** consisting of reasonable costs, expenses, charges and fees incurred in defending or investigating a **Claim** (as defined in (a) in the definition of **Claim**) first made during the **Policy Period** or in appealing against a judgment made in such a **Claim**. **Defence Costs** does not include internal corporate costs and expenses but does also include:

- (a) reasonable premium paid for insurance instruments or for bonds which are required to institute an appeal; and
- (b) **Bail Bond Costs**,

but without any obligation to furnish or procure any instrument or bond.

Employment Claim means a **Claim** (as defined in (a) in the definition of **Claim**) by an **Insured Person** or past, present or prospective employee or volunteer of an **Organisation** or of an **Outside Entity**, or brought by any government authority regulating employment practice, based upon or arising out of an actual or alleged, wrongful or unfair, employment related: discipline, dismissal, discharge or termination of employment, breach of an oral or written contract, misrepresentation, discrimination (including harassment), failure to employ or promote, deprivation of a career opportunity, failure to grant tenure, evaluation, invasion of privacy, defamation, infliction of emotional distress, or retaliation in respect of whistle blowing or of the exercise or attempted exercise of legally protected rights.

Employee means a natural person who:

- (a) is in the regular service of an **Organisation** in the ordinary course of its business, whether temporary, permanent, full-time, part-time or seasonal;
- (b) is governed by, directed by, and reporting directly to, an **Organisation** in the performance of such service; and
- (c) is compensated by an **Organisation** through salary, wages or commissions or is a volunteer, student, secondee or intern.

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Extradition Crisis Costs means that part of **Loss** consisting of reasonable costs, expenses, charges and fees, incurred with the prior written consent of the **Policyholder**, of an accredited counsellor or tax adviser engaged to counsel or advise an **Insured Person** directly in connection with the extradition proceedings part of a **Claim** first made during the **Policy Period**.

Indemnifiable means not prevented:

- (a) by law or insolvency; or
- (b) by an **Organisation's** constitution, memorandum or articles of association, bylaws, shareholder resolutions, or board or other governing body resolutions,

from being indemnified or reimbursed by an **Organisation**.

Insured Capacity means:

- (a) with regard to an **Insured Person** as defined in (a) of the definition of **Insured Person**, performance of the functions, duties and responsibilities which such **Insured Person** has been retained, appointed or employed to perform in their managerial, fiduciary, employed or volunteer capacity within an **Organisation**;
- (b) with regard to an **Insured Person** as defined in (b) of the definition of **Insured Person**, the capacity of **Shadow Director** of an **Organisation**.

Insured Person means a natural person who was, is or becomes:

- (a) a **Trustee**, director, governing body member, officer or **Employee**, or an **Approved Person**, of an **Organisation**; or
- (b) a **Shadow Director** of an **Organisation** by virtue of being a **Trustee**, director, governing body member, officer or **Employee** of another **Organisation**.

Insured Person does not include externally appointed auditor, insolvency administrator or receiver, bankruptcy trustee or liquidator of an **Organisation**.

Investigation means:

- (a) a formal investigative inquiry which is:
 - (i) into the conduct of an **Organisation** or into the conduct, in his or her **Insured Capacity**, of an **Insured Person**; and
 - (ii) instituted by a governmental, regulatory, law enforcement, professional or statutory body with powers to investigate that **Organisation** or **Insured Person**;
- (b) an interview of, or meeting with, an **Insured Person** in his or her **Insured Capacity** and requested by a governmental, regulatory, law enforcement, professional or statutory body in connection with an investigation by that body;
- (c) an interview of, or meeting with, an **Insured Person** in his or her **Insured Capacity** and requested by an **Organisation** in connection with an investigation, raid or visit by a governmental, regulatory, law enforcement, professional or statutory body; or
- (d) an interview of, or meeting with, an **Insured Person** in his or her **Insured Capacity** and requested by an **Organisation** in connection with a formal written notification by that **Organisation** to a governmental, regulatory, law enforcement, professional or statutory body with powers to investigate that **Organisation** or **Insured Person** of suspected material breach of a legal or regulatory duty by

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that **Insured Person** in his or her **Insured Capacity**, if and to the extent that such inquiry is requested by an **Official Body**.

Investigation does not include any inquiry, interview or meeting which is part of a routine or regularly scheduled oversight, compliance, audit or inspection procedure of a governmental, regulatory, law enforcement, professional or statutory body.

An **Investigation** shall be deemed to be first made when the **Insured Person** is first so required or identified.

Investigation Costs means that part of **Loss** consisting of reasonable legal representation fees and related professional charges which an **Insured Person** incurs personally and solely for the purposes of his or her own representation at an **Investigation** which is first made during the **Policy Period** and which are only incurred:

- (a) in the case of an inquiry described in (a) of the definition of **Investigation**, after that **Insured Person** has been notified in writing by the body which has instituted the inquiry that it is looking into whether or not that **Insured Person** is culpable of misconduct or that it requires that **Insured Person** to attend that inquiry;
- (b) in the case of an interview or meeting described in (b) or (c) of the definition of **Investigation**, after that **Insured Person** has received the request for the interview or meeting and, if applicable, the raid or visit described in (c) of the definition of **Investigation** has occurred; or
- (c) in the case of an interview or meeting described in (d) of the definition **Investigation**, after that **Insured Person** has received the request for the interview or meeting and the formal written notification described in (d) of the definition of **Investigation** has been given.

Investigation Costs does not include any costs or expenses of producing, disclosing, or giving discovery of, documents and does not include the remuneration of any **Insured Person**, costs of their time or any other costs or overheads of any **Organisation**.

Loss means:

- (a) for a **Claim** which is not an **Investigation** the amount which an **Insured Person** is legally liable to pay on account of a **Claim** first made during the **Policy Period** including:
 - (i) **Defence Costs**;
 - (ii) awards of damages, judgments, pre- and post- judgment interest, awards of claimant's costs and sums payable pursuant to any settlements (including punitive, exemplary or aggravated damages, and the multiple portion of any multiplied damages award, but only to the extent that such damages or multiple portion are insurable under the jurisdiction most favourable to insurability to which the **Insurer**, that **Insured Person** or the **Claim** giving rise to the damages or multiple portion has a substantial relationship);
 - (iii) **Additional Insured Costs (Bail Bond Costs, Challenge Costs, Extradition Crisis Costs, Media Costs, Mitigation Costs, Relative Costs and Subpoena Costs)**.
- (b) for a **Claim** which is an **Investigation**, **Investigation Costs**;

Loss does not include:

- (i) matters (other than **Civil Fines and Penalties**, punitive, exemplary or aggravated damages and the multiple portion of any multiplied damages award) uninsurable under English law;
- (ii) fines or penalties (other than **Civil Fines and Penalties**); or
- (iii) taxes or damages reflecting taxes (other than such taxes or damages for which an **Insured Person** is not **Indemnifiable** and which are on account of a **Claim** against that **Insured Person** seeking to

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make that **Insured Person** personally liable for non-payment of taxes due from that **Insured Person's Organisation**).

Media Costs means that part of **Loss** consisting of reasonable costs, expenses, charges and fees, incurred with the prior written consent of the **Insurer**, of an independent public relations consultant engaged to advise an **Insured Person** on making a public communication with respect to, or for preventing or minimising business disruption and adverse publicity resulting from, a **Claim** (including in connection with extradition proceedings) first made during the **Policy Period**, including the costs of disseminating findings made in a judicial disposition of that **Claim** which exonerates the **Insured Person** from fault, liability or culpability.

Mitigation Costs means that part of **Loss** consisting of reasonable costs, expenses, charges and fees, incurred with the prior written consent of the **Insurer** to indemnify an **Insured Person** for any reasonable and necessary payments to a potential claimant, or an **Insured Person's** reasonable and necessary costs and expenses incurred as a result of action taken by the **Insured Person**, solely to prevent or mitigate a **Potential D&O Claim** against an **Insured Person** which, if it were to become a **Claim**, would give rise to a covered **Loss** under this Section, provided that:

- (i) the circumstances resulting in the payment, costs or expenses are reported in accordance with Section 1.10 (Reporting and Notice) of this Policy; and
- (ii) the **Insured Person** demonstrates, to the reasonable satisfaction of the **Insurer**, that the incurring of such payments, costs or expenses is reasonable and proportionate, and is reasonably likely to prevent or mitigate the **Claim**; and
- (iii) the liability of the **Insurer** under **Mitigation Costs** shall in no event exceed the amount of covered **Loss** it would have incurred if a **Claim** were to be pursued against the **Insured Person**; and
- (iv) the onus of proving that any **Potential D&O Claim** would be covered under **Mitigation Costs** shall rest with the **Insured**.

Outside Directorship means the position of director, officer, trustee (but not a pension trustee), governor, or the equivalent in any jurisdiction, held by an **Insured Person** in his or her **Insured Capacity** in an **Outside Entity** provided that such position is assumed and maintained with the knowledge and consent of, or at the specific request of, an **Organisation**.

Outside Entity means an organisation:

- (a) which is incorporated; or
- (b) which is a tax-exempt non-profit organisation, a tax-exempt trade association or a registered charity.

Outside Entity does not include an organisation:

- (i) which is within the definition of **Organisation**;
- (ii) which has any of its debt securities or equity securities publicly traded in the **USA**, or which is incorporated or domiciled in the **USA**, unless included by endorsement; or
- (iii) which carries on any financial services business, including, but not limited to, the provision of banking, clearing, credit, brokerage, investment or insurance services.

Personal Injury means bodily injury, mental illness or emotional distress, sickness, disease or death of any natural person.

Policy Period Limit means the Limit of Liability for each **Policy Period** for this Section stated in Item 3 of the Schedule.

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Policy Period Sublimit means a Sublimit for each **Policy Period** stated in Item 4 of the Schedule or in any endorsement or any part in this policy.

Potential D&O Claim means a complaint or allegation of a **Wrongful Act** by or on behalf of a potential claimant which does not constitute a **Claim**, but may subsequently give rise to a **Claim**.

Relative means a parent, spouse, civil partner (as defined in the Civil Partnership Act 2004), son or daughter of an **Insured Person**.

Relative Costs means that part of **Loss** consisting of reasonable travel and accommodation costs and expenses incurred by an **Insured Person** for the attendance of one **Relative** of that **Insured Person** at the hearing of a **Claim** (not **Investigation**) first made during the **Policy Period** if the hearing takes place in a country where that **Insured Person** is not resident.

Retired Insured Persons means **Insured Persons** who have ceased to act in their **Insured Capacity** prior to the expiry of the **Policy Period** for reasons other than:

- (a) disqualification, on grounds relating to fitness or propriety, from holding office or from managing a company;
- (b) merger or consolidation into, or acquisition by, another organisation; or
- (c) insolvency of an **Organisation**.

Shadow Director means a shadow director, as defined in Section 251 of the Companies Act 2006, or the equivalent in any jurisdiction.

Subpoena means a subpoena or witness summons served on an **Insured Person** in his or her **Insured Capacity**, seeking:

- (a) the production of information by that **Insured Person** (whether that information is contained, or alleged to be contained, in documents or any other medium); or
- (b) that **Insured Person's** attendance to give evidence,

for the purposes of a **Claim** first made during the **Policy Period**.

Subpoena Costs means that part of **Loss** consisting of reasonable legal representation fees and related professional charges which an **Insured Person** incurs personally in producing information sought by, or in attending to give evidence sought by, a **Subpoena** (excluding include internal corporate costs or expenses).

USA Claim means a **Claim** brought or maintained, in whole or in part, in the **USA** or based, in whole or in part, on any law of the **USA**.

Wrongful Act means any wrongful act or omission, error, misstatement, misleading statement, neglect or breach of duty committed, attempted or proposed to be committed (or allegedly committed, attempted or proposed to be committed) by an **Insured Person**, individually or otherwise, in his or her **Insured Capacity**, or any matter claimed against him or her solely by reason of his or her serving in such **Insured Capacity**.

Acquisition or Creation of Another Organisation

2.4 If, during the **Policy Period**, an **Organisation**:

- (a) acquires securities or voting rights in another organisation which as a result of such acquisition becomes a **Subsidiary**;
- (b) creates an organisation which as a result of such creation becomes a **Subsidiary**;

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- (c) acquires any organisation by merger into or consolidation with that **Organisation**; or
- (d) a trust is registered at a **Commission** as a subsidiary of the **Policyholder**,

then that organisation and its **Insured Persons** shall automatically become **Insureds** under this Section with effect from the date of such acquisition or creation but only with respect to **Wrongful Acts** after, and (as concerns **Investigations**) conduct after, such acquisition or creation. The **Insurer** may agree to provide cover for prior **Wrongful Acts** and prior conduct, following the receipt of any information the **Insurer** may require.

However, in the event of an acquisition or registration described in (a), (c) or (d) immediately above, if such acquired or registered organisation or trust:

- (i) has gross consolidated assets that increase the total consolidated assets of all the **Organisations** together by more than 25%; or
- (ii) has any of its debt securities or equity securities publicly traded in the **USA**, or is incorporated or domiciled in the **USA**,

for that organisation and its **Insured Persons** to become **Insureds** under this Section, the **Policyholder** must give written notice of that acquisition, and such information as the **Insurer** may require, to the **Insurer**. The **Insurer** shall have the right to amend the terms of this Section including charging an additional premium.

Offerings of Securities

- 2.5 If, during the **Policy Period**, an **Organisation** makes a public offering of its debt securities or equity securities, the **Policyholder** shall provide the **Insurer** with the prospectus or offering document no later than 30 days prior to the offering taking place together with any additional information the **Insurer** may require. The **Insurer** shall have the right to amend the terms of this Section including charging an additional premium.

Optional Management Buy Out Cover

- 2.6 If, during the **Policy Period**, a **Subsidiary** completes a management buy-out and upon written instruction from the **Policyholder** prior to such event that cover for such **Subsidiary** is required, this policy shall continue to provide cover for **Wrongful Acts** committed after such buy-out for a period of 45 days, subject to the **Policy Period** or Extended Reporting Period. This extension shall not apply in circumstances where there is other insurance in force which provides cover in respect of such **Wrongful Acts** or conduct.

Additional Limit for Non-Indemnifiable Loss

- 2.7 The **Insurer** shall, from the moment when **Loss** paid by the **Insurer** under this Section 2 reaches an amount equal to the amount stated in Item 3.1 of the Schedule, have a further liability for **Insured Persons' Loss** for which **Insured Persons** are not **Indemnifiable**, provided that:
- (a) the **Insurer** shall not have that further liability until all valid and collectable insurance written specifically excess of this Section has been exhausted by payment under such excess insurance; and
 - (b) the maximum amount of that further liability on account of all **Claims** first made during the **Policy Period**, whether involving one or any number of **Insureds**, shall not exceed the Non-Indemnifiable **Loss** Additional Limit of Liability for each **Policy Period** stated in Item 4.2 of the Schedule.

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Emergency Costs

- 2.8 Notwithstanding the provisions of Section 2.20 below, if, because of an emergency, the **Insurer's** prior written consent to incurring **Defence Costs, Investigation Costs** or **Additional Insured Costs** on account of a **Claim** cannot be requested, **Defence Costs, Investigation Costs** or **Additional Insured Costs** can be incurred without that consent for work performed during the period of 30 days immediately following the date on which the **Claim** was first made.

Non-avoidance and Severability

- 2.9 This Section is severable and covers each **Insured** in respect of their own individual interest.

In respect of the **Application**, no statements made or information possessed by any **Insured** shall be imputed to any **Insured Person** for any reason.

In the event of a fraudulent or dishonest breach of the duty of fair presentation by any **Insured** determined by admission, final non-appealable judgment or adjudication:

- (i) if the breach occurs prior to the inception date of the Policy, the **Insurer** may avoid the contract and refuse all claims, and need not return any of the premiums paid, in respect of such **Insured**;
- (ii) if the breach is in relation to a variation of the Policy, the **Insurer** may treat the Policy as if the variation was never made and need not return any of the premiums paid in respect of the variation, in respect of such **Insured**.

It is agreed that in the event of a breach of the duty of fair presentation by an **Insured**, which is not fraudulent or dishonest, the **Insurer** irrevocably waives all and any rights and remedies it may have because of such breach, including any remedy that would have been available under the UK Insurance Act 2015. For the purposes of this clause, the phrase "duty of fair presentation" shall have the same meaning as given to it in the UK Insurance Act 2015.

Extended Reporting Period

- 2.10 (a) If the **Insurer** or the **Policyholder** refuses to renew this Policy for any reason other than non-payment of premium, or because of merger or consolidation into, or acquisition by, another organisation, then the **Insured** will be entitled to purchase one of the following extended reporting periods;

- (i) 12 months for 75% of the Section 2 annual premium;
- (ii) 24 months for 100% of the Section 2 annual premium;
- (iii) 36 months for 125% of the Section 2 annual premium; or
- (iv) 72 months for 150% of the Section 2 annual premium.

Written notice of election and payment of premium must be received within 60 days of the expiry of the **Policy Period**. This extended reporting period shall commence from the expiry date of the **Policy Period** and shall apply only to **Wrongful Acts** prior to, and (as concerns **Investigations**) conduct prior to, that date.

- (b) If, during the **Policy Period**, the **Policyholder** merges or consolidates into, or is acquired by, another organisation, then the **Insured** will be entitled to purchase one of the following extended reporting periods;

- (i) 12 months for 100% of the Section 2 annual premium;
- (ii) 36 months for 125% of the Section 2 annual premium; or
- (iii) 72 months for 150% of the Section 2 annual premium.

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Written notice of election and payment of premium must be received within 60 days following that merger or consolidation or acquisition. This extended reporting period shall commence from the date at which that merger or consolidation or acquisition arises and shall apply only to **Wrongful Acts** prior to, and (as concerns **Investigations**) conduct prior to, that date.

- (c) If the **Insurer** or the **Policyholder** refuses to renew this Policy then the **Retired Insured Persons** shall obtain an unlimited extended reporting period. This extended reporting period shall commence from the expiry date of the **Policy Period** and shall, for each **Retired Insured Person**, apply only to **Wrongful Acts** prior to, and (as concerns **Investigations**) conduct prior to, the date on which that **Retired Insured Person** became a **Retired Insured Person**. This extended reporting period shall only be provided:
- (i) when this policy is not renewed or replaced with manager or trustee liability cover (or manager or trustee liability section of cover); or
 - (ii) where this **Policy** is renewed or replaced with manager or trustee liability cover (or manager or trustee liability section of cover), such renewal or replacement policy does not provide an extended discovery period of at least 6 years for such **Retired Insured Persons**.

If no election is made under Section 2.10(a) above, the **Policyholder** and the **Insured Persons** shall obtain an extended reporting period of 60 days. This extended reporting period shall commence from the expiry date of the **Policy Period** and shall apply only to **Wrongful Acts** prior to, and (as concerns **Investigations**) conduct prior to, that date.

A **Claim** first made during an obtained extended reporting period shall be deemed to have been first made during the **Policy Period**.

Outside Directorships

- 2.11 Subject to the other terms of this Policy, cover under Insuring Clauses 2.1 and 2.2 is extended to cover **Loss** arising out of an **Outside Directorship** provided that:
- (a) the **Insurer's** liability for each **Claim** shall apply only to that part of the **Loss** which is excess of:
 - (i) all other valid and collectable insurance payable;
 - (ii) the amount of the **Loss** for which the **Insured Person** serving in such **Outside Directorship** is indemnified by the **Outside Entity**; and
 - (iii) the applicable Deductible for Section 2 stated in Item 4.9 of the Schedule; and
 - (b) such cover is not extended to **Loss** arising out of an **Outside Directorship** on account of any **USA Claim** by or on behalf of the **Outside Entity** in which that **Outside Directorship** is or was held or any director, officer, trustee, governor, or equivalent in any jurisdiction, of that **Outside Entity** except:
 - (i) a derivative claim, derivative proceeding or derivative action on behalf of an **Outside Entity** by a securityholder of that **Outside Entity** in their capacity as such;
 - (ii) a **Claim** by or on behalf of an **Outside Entity** due to its insolvency;
 - (iii) a **Claim** against an **Insured Person** who is no longer acting in an **Insured Capacity** when that **Claim** is first made; and
 - (iv) **Defence Costs**; and

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- (c) such cover is not extended to **Loss** arising out of an **Outside Directorship** on account of any **Claim** which is for **Wrongful Acts** at a time when such **Insured Person** is not serving in the **Outside Directorship** or on account of any **Investigation** which is an inquiry into conduct at a time when such **Insured Person** is not serving in the **Outside Directorship**.

Exclusions

2.12 The **Insurer** shall not be liable for **Loss** on account of any **Claim**:

- (a) based upon, arising from, or in consequence of any fact or **Wrongful Act** forming part of circumstances or of a **Claim** of which written notice has been accepted under any policy which this Policy renews, replaces or follows in whole or in part;
- (b) based upon, arising from, attributable to or derived from substantially the same facts or circumstances alleged in, any pending or prior proceedings of any nature against any **Insured** or **Outside Entity** commenced before the date stated in Item 4.6 of the Schedule;
- (c) seeking remedy for **Personal Injury** or **Property Damage** (this exclusion shall not apply to **Defence Costs** on account of a proceeding for manslaughter or any other alleged breach of occupational health and safety law, or in respect of **Defence Costs** which are not **Indemnifiable**);
- (d) seeking remedy for breach of any law, duty or trust by an **Insured Person** in his or her capacity as trustee, fiduciary or administrator of any superannuation, pension, profit sharing, health and welfare or other employee benefit scheme, programme, plan or trust established or maintained to provide benefits to employees or directors;
- (e) based upon, arising from or in consequence of any deliberate fraudulent act or omission or any intentional breach of law by such **Insured Person**, if there is a finding (but not one applied for by the **Insurer**) of such fraud or breach in a final non-appealable judgment or adjudication or if such **Insured Person** makes an **Admission** of such fraud or breach;
- (f) based upon, arising from or in consequence of such **Insured Person** having gained any personal profit, remuneration or advantage to which such **Insured Person** was not legally entitled, if there is a finding (but not one applied for by the **Insurer**) of such gain in a final non-appealable judgment or adjudication or if such **Insured Person** makes an **Admission** of such gain;
- (g) which is a **USA Claim** by or on behalf of any **Organisation** except:
- (i) a **Claim** by or on behalf of an **Organisation** due to its insolvency;
- (ii) a **Claim** against an **Insured Person** who is no longer acting in an **Insured Capacity** when that **Claim** is first made; and
- (iii) **Defence Costs**;
- (h) based upon, arising from or in consequence of **Pollution** except **Defence Costs**, up to the sublimit for **Pollution Defence Costs** stated in Item 4.3 of the Schedule;
- (i) seeking remedy for failure to perform, or any **Wrongful Act** in the performance of, professional services;
- (j) which is an **Employment Claim**;
- (k) for breach of, or alleging liability under, any contractual term except for such amount of **Loss** as the **Insured Person** would be legally and personally liable to pay in the absence of such term.

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Severability of Exclusions

- 2.13 For purposes of determining whether an exclusion in Section 2.12 applies, no conduct of any **Insured Person** shall be imputed to any other **Insured Person**.

Limits of Liability

- 2.14 The **Insurer's** maximum liability for all **Loss** and **Court Attendance**, whether covered under one or more of the Insuring Clauses and/or otherwise, on account of all **Claims** first made during the **Policy Period**, whether involving one or any number of **Insureds**, shall not exceed the **Policy Period Limit** together with the **Defence Costs** Additional Limit of Liability for the **Policy Period** stated in Item 4.1 of the Schedule.

On account of any one **Claim**, the **Insurer's** maximum liability for all **Loss** and **Court Attendance**, whether covered under one or more of the Insuring Clauses and/or otherwise, and whether that **Claim** involves one or any number of **Insureds**, shall not exceed the **Any One Claim Limit**. However, this is without prejudice to the **Defence Costs** Additional Limit of Liability for the **Policy Period** stated in Item 4.1 of the Schedule.

Further, on account of all **Claims** first made during the **Policy Period**:

- (a) the **Insurer's** maximum liability for all **Loss** in respect of which there is a **Policy Period Sublimit**; and
- (b) the **Insurer's** maximum liability for all **Court Attendance**,

whether covered under one or more of the Insuring Clauses and/or otherwise, and whether involving one or any number of **Insureds**, shall not exceed the relevant **Policy Period Sublimit**. **Policy Period Sublimits** are part of and not in addition to the maximum liabilities of the **Insurer** referred to above in this Section.

Defence Costs, **Investigation Costs** and **Additional Insured Costs** are part of and not in addition to the **Policy Period Limit** and the **Any One Claim Limit**. The payment by the **Insurer** of **Defence Costs**, **Investigation Costs** or **Additional Insured Costs** erodes those limits of liability. However, the payment by the **Insurer** of **Defence Costs** shall erode those limits of liability only after exhaustion of the **Defence Costs** Additional Limit of Liability for the **Policy Period** stated in Item 4.1 of the Schedule.

Amounts stated for limits and sublimits of liability are maximum liabilities of the **Insurer** for all **Insureds** together, not maximum liabilities per **Insured**

Deductible

- 2.15 The **Insurer's** liability for each and every **Claim** shall apply only to **Loss** which is allocated to covered **Loss** and only to that part of **Loss** so allocated which is in excess of the applicable Deductible stated in Item 4.5 of the Schedule, which shall be borne by the **Insureds** uninsured and at their own risk.

Related Claims

- 2.16 All **Claims** directly or indirectly arising out of, consequent upon or attributable to one source or originating cause shall be deemed to be a single **Claim** first made on:
- (a) the date when the first of such **Claims** was first made; or
 - (b) the earliest date one of such **Claims** is deemed first made by this Policy or any policy which this Section 2 renews, replaces or follows in whole or in part (if that earliest date is earlier than the date referred to in (a) immediately above),

regardless of whether that date is before or during the **Policy Period**.

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Allocation of Loss

- 2.17 If a **Claim** involves both covered matters and matters or persons that are not covered under this policy, there shall be allocated to covered **Loss** only that part of liability imputable to an **Insured Person** on account of covered matters. If an **Insured** and the **Insurer** cannot agree on an allocation, the **Insurer**, if requested by the **Insured**, shall submit the dispute to binding arbitration before a panel, which shall consist of one arbitrator selected by the **Insured**, one arbitrator selected by the **Insurer**, and a third independent arbitrator selected by the first two arbitrators.

Order of Payments

- 2.18 For **Loss** payable during the **Policy Period** involving more than one insuring clause, the **Insurer** shall make payments in the following order:

- (1) the **Loss** of an **Insured Person** under Insuring Clause 2.1;
- (2) reimbursement of the **Loss** the **Organisation** has indemnified under Insuring Clause 2.2.

The insolvency of an **Organisation** shall not affect the priority of payments set out in this Clause.

Other Insurance

- 2.19 This policy shall always apply excess over any other more specific valid and collectable management liability insurance or indemnification available to the **Insured** or available to **Outside Entities**, other than any insurance specifically written to apply excess of this policy.

Defence and Settlement

- 2.20 It shall be the duty of each **Insured** and not the duty of the **Insurer** to defend **Claims**. The **Insurer** shall have the right, and shall be given the opportunity to, associate with each **Insured** in the investigation, defence, negotiation and settlement of any **Claim**, **Loss** on account of which appears reasonably likely to be covered in whole or in part by this Section 2.

Each **Insured** agrees not to settle or offer to settle any **Claim**, incur any **Defence Costs**, **Investigation Costs** or **Additional Insured Costs** or otherwise assume any contractual obligation or admit any liability with respect to any **Claim** without the **Insurer's** prior written consent, which shall not be unreasonably withheld. The **Insurer** shall pay covered **Defence Costs**, covered **Investigation Costs** and covered **Additional Insured Costs** promptly upon the **Insurer's** receipt of suppliers' invoices.

D&O Advice Service

- 2.21 By purchasing this Policy, the **Insureds** have the benefit of a free 60-minute consultation via the **Insurer's** "trouble-shooting" directors and officers legal advice service (the "D&O Advice Service") administered by the specialist D&O team at law firm, Reynolds Porter Chamberlain LLP ("RPC"). During the **Policy Period**, for each separate instance that may relate to a D&O liability, any director, officer or manager of the **Policyholder** (on its own behalf or on behalf of any **Insured Person**) may obtain a consultation by emailing their query directly to RPC at mpr-do@rpc.co.uk. In the first email, the sender should identify himself/herself to RPC and provide the **Policyholder's** name, the policy number and their telephone number. RPC will aim to respond to your query within one (1) working-day to set-up the consultation.

The **Policyholder (or any Insured Person)** may extend the consultation beyond 60 minutes, but will be charged fees for the additional time at rates agreed with RPC. If the lawyer needs to obtain documents held by the **Policyholder** or any **Insured Person**, the time taken to review these documents will fall within the total consultation time. Please note that RPC is not the **Insurer's** agent for receipt of notices. Therefore, any communication to or consultation with RPC will not amount to giving the **Insurer** notice of any **Claim**, circumstance or other matter, notice of which is required by this Policy to be given to the **Insurer**. Such notice must still be given by **Insureds** directly to the **Insurer**. The **Insureds** accept that the **Insurer** shall have no responsibility for, or liability arising out of, advice or services provided by RPC.

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Section 3: Employment Practices Insurance

Insuring Clause 3.1 Employment Practices (including Third Party Liability)

3.1 The **Insurer** shall pay, on behalf of each **Insured**, **Loss**, arising from a **Claim** made against an **Insured** for a **Wrongful Act**.

Definitions

3.2 When used in bold type in this Section 3:

Any One Claim Limit means the Limit of Liability for any one **Claim** for this Section 3 stated in Item 3.2 of the Schedule.

Benefits means perquisites, fringe benefits, deferred compensation, payments (including insurance premiums) in connection with an employee benefit plan or pension scheme and all other payments to or for the benefit of an employee arising out of the employment relationship. **Benefits** does not include salary, wages, commissions, bonuses, **Stock Benefits** or un-deferred cash incentive compensation.

Claim means:

- (a) a written demand for monetary relief or an assertion of a legal right;
- (b) a criminal or civil proceeding including tribunal proceeding, application for injunctive or non-pecuniary relief, request for reinstatement or re-engagement, counter claim or arbitration proceeding; or
- (c) a formal administrative or formal regulatory proceeding commenced by the filing of a notice of charges,

which is:

- (i) made by or on behalf of any past, present or prospective **Trustee**, director, governing body member, officer, employee, volunteer or **Independent Contractor** of an **Organisation** against an **Insured**, alleging a **Wrongful Act**; or
- (ii) made by or on behalf of any natural person who is a customer or supplier of an **Organisation** against an **Insured**, alleging
 - sexual harassment (including unwelcome sexual advances, requests for sexual favours or other verbal, visual or physical conduct of a sexual nature); or
 - discrimination which is against that person because of that person's race, colour, religion, age, sex, national origin, disability, veteran status, pregnancy, genetics, sexual orientation, sexual preference, obesity, marital status, HIV status or other status that is protected pursuant to any law in any jurisdiction and which is not also an actual or alleged breach of any antitrust law or other law which protects competition.

Claim does not include any labour or grievance arbitration or proceeding pursuant to a collective bargaining agreement.

Defence Costs means that part of **Loss** consisting of reasonable costs, expenses, charges and fees (including but not limited to lawyers' fees and experts' fees) incurred in defending or investigating a **Claim** (other than internal corporate expenses of an **Organisation**). **Defence Costs** shall also include premium paid for insurance instruments or bonds which are required to institute an appeal but without any obligation to furnish or procure such insurance instruments or bonds.

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Independent Contractor means a natural person working for an **Organisation** pursuant to an express contract between them and who is not an employee of an **Organisation** and who an **Organisation** directs and supervises and provides indemnification in the same manner as an employee.

Insured Person means a natural person who has been, now is or shall become a **Trustee**, director, governing body member, officer, employee (whether permanent, temporary, full-time, part-time, leased or seasonal) or volunteer of an **Organisation**, but does not include external auditors of an **Organisation** and does not include any liquidator, receiver, administrator, supervisor or other insolvency office-holder of an **Organisation** or of an **Organisation's** assets.

Labour Relations means:

- (a) the rights of employees to engage in, or to refrain from engaging in, union or other collective activities;
- (b) the duty or obligation to notify, meet, discuss with, consult with or bargain with any employee or employee representative, collectively or otherwise;
- (c) collectively bargained agreements; or
- (d) strikes, work stoppages, boycotts, picketing, lockouts or other industrial action.

Loss means any **Defence Costs** and any other amount, including any awards of damages (including back pay and front pay, and any court order to pay compensation for damages, including punitive, exemplary, liquidated or aggravated damages and the multiple portion of any multiplied damages award), awards of costs or settlements, pre and post judgment interest on a covered judgment or award, and the multiplied portion or multiple damages, which an **Insured** is legally liable to pay resulting from a **Claim** first made during the **Policy Period**.

Loss shall not include: civil or criminal fines or penalties imposed by law; taxes or national insurance; any amounts for which an **Insured** is not financially liable or which are without legal recourse to an **Insured**; employment-related benefits, **Stock Benefits**, perquisites, deferred compensation or any other type of compensation (including severance payments and amounts in respect of a notice period) other than salary, wages or bonus compensation; matters uninsurable under the law of the jurisdiction where the **Claim** was made.

Personal Injury means bodily injury, sickness, disease, mental illness, death, mental anguish, emotional distress or humiliation of any natural person (but not mental anguish, emotional distress or humiliation resulting from any **Wrongful Act**).

Policy Period Limit means the Limit of Liability for each **Policy Period** for this Section 3 stated in Item 3 of the Schedule.

Potential Claim means a complaint or allegation of a **Wrongful Act** by or on behalf of a potential claimant which does not constitute a **Claim**, but may subsequently give rise to a **Claim** and is lodged with an **Organisation's** human resources department or other comparable department.

Retaliation means retaliatory treatment against a **Trustee**, director, governing body member, officer, employee, volunteer or **Independent Contractor** of an **Organisation** on account of such person:

- (a) exercising their rights in law;
- (b) refusing to breach any law;
- (c) opposing any unlawful practice;
- (d) disclosing, or threatening to disclose, an alleged breach of law to a superior or to any governmental agency; or

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- (e) assisting in, testifying in or cooperating with a proceeding or investigation regarding an alleged breach of law.

Stock Benefits means:

- (a) any offering, plan or agreement between an **Organisation** and any employee which grants stock, stock warrants or stock options of an **Organisation** to that employee, including, but not limited to, grants of stock options, grants of restricted stock, grants of stock warrants, grants of performance stock shares and any other compensation or incentive granted in the form of securities of an **Organisation**; or
- (b) any payment or instrument, the amount or value of which is derived from the value of securities of an **Organisation**, including, but not limited to, stock appreciation rights and phantom stock plans or arrangements.

Stock Benefits does not include employee stock ownership plans or employee stock purchase plans.

USA Claim means a **Claim** brought or maintained, in whole or in part, in the **USA**.

Wages and Hours means:

- (a) the amount, calculation, timing or manner of payment of minimum wages, prevailing wage rates, overtime pay or other reward;
- (b) the classification of employees for wage or hours of work purposes;
- (c) withholdings or other deductions from wages;
- (d) rights to leave or absence from work or rights to pay during such absence;
- (e) child labour; or
- (f) pay equity or comparable worth.

Wrongful Act means any employment-related:

- (a) wrongful or unfair dismissal, discharge or termination of employment (including constructive dismissal), breach of any written, oral or implied employment contract or breach of any quasi-employment contract;
- (b) harassment (including workplace bullying, sexual harassment whether “quid pro quo”, hostile work environment or otherwise, including “same-sex” sexual harassment);
- (c) discrimination (including, but not limited to, discrimination based upon age, gender, gender identity or expression, race, colour, national origin, religion, sexual orientation or preference, genetic information, pregnancy, military status or disability obesity, marital status, HIV status or other status that is protected pursuant to any law in any jurisdiction);
- (d) wrongful employment decision which is any wrongful demotion, denial of tenure or failure or refusal to promote, negligent evaluation, wrongful discipline, negligent reference, defamation (including libel and slander), invasion of privacy, breach of confidentiality or malicious falsehood;
- (e) **Retaliation**;
- (f) failure to provide or consistently enforce employment-related corporate policies and procedures which is alleged as part of a **Claim** alleging any employment-related matter described in (a) to (e) above;

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- (g) negligent retention, supervision, hiring or training which is alleged as part of a **Claim** alleging any employment-related matter described in (a) to (e) above; or
- (h) negligent or intentional misrepresentation, false imprisonment, or wrongful infliction of emotional distress, mental anguish or humiliation, which is alleged as part of a **Claim** alleging any employment-related matter described in (a) to (e) above,

committed, attempted, or allegedly committed or attempted by:

- (i) an **Organisation**; or
- (ii) an **Insured Person** in their capacity as such.

Acquisition or Creation of Another Organisation

3.3 If, during the **Policy Period**, an **Organisation**:

- (a) acquires securities or voting rights in another organisation which as a result of such acquisition becomes a **Subsidiary**;
- (b) creates an organisation which as a result of such creation becomes a **Subsidiary**;
- (c) acquires any organisation by merger into or consolidation with that **Organisation**; or
- (d) a trust is registered at a **Commission** as a subsidiary of the **Policyholder**,

then that organisation and its **Insured Persons** shall automatically become **Insureds** under this Section 3 with effect from the date of such acquisition, creation or registration but only with respect to **Wrongful Acts** after such acquisition, creation or registration. The **Insurer** may agree to provide cover for prior **Wrongful Acts**, following the receipt of any information the **Insurer** may require.

However, if such acquired or created organisation:

- (i) causes the total number of persons employed by all the **Organisations** together to increase by more than 20%; or
- (ii) has **Trustees**, directors, officers, employees or volunteers in the **USA**,

in order for that organisation and its **Insured Persons** to become **Insureds** under this Section, the **Policyholder** must give written notice of that acquisition, and such information as the **Insurer** may require, to the **Insurer**. The **Insurer** shall have the right to amend the terms of this Section including charging an additional premium.

Non-avoidance and Severability

3.4 This Section is severable and covers each **Insured** in respect of their own individual interest.

In respect of the **Application**:

- (i) No statements made or information possessed by any **Insured** shall be imputed to any **Insured Person** for any reason;
- (ii) Statements made and information possessed by any trustee, chief executive, managing director, head of human resources or head of legal department of an **Organisation** shall be imputed to the **Organisation** for the purposes of determining whether there has been a breach of the duty of fair presentation by the **Organisation**.

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In the event of a fraudulent or dishonest breach of the duty of fair presentation by any **Insured** determined by admission, final non-appealable judgment or adjudication:

- (i) if the breach occurs prior to the inception date of the Policy, the **Insurer** may avoid the contract and refuse all claims, and need not return any of the premiums paid, in respect of such **Insured**;
- (ii) if the breach is in relation to a variation of the Policy, the **Insurer** may treat the Policy as if the variation was never made and need not return any of the premiums paid in respect of the variation, in respect of such **Insured**.

It is agreed that in the event of a breach of the duty of fair presentation by an **Insured**, which is not fraudulent or dishonest, the **Insurer** irrevocably waives all and any rights and remedies it may have because of such breach, including any remedy that would have been available under the UK Insurance Act 2015. For the purposes of this clause, the phrase "duty of fair presentation" shall have the same meaning as given to it in the UK Insurance Act 2015.

Extended Reporting Period

- 3.5
- (a) If the **Insurer** or the **Policyholder** refuses to renew this Policy for any reason other than non-payment of premium, or because of merger or consolidation into, or acquisition by, another organisation, the **Policyholder** and the **Insured Persons** may elect to obtain an extended reporting period of 1 year for 75% of the Section 3 annual premium, provided that written notice of such election and payment of the additional premium are received by the **Insurer** within 60 days following the expiry of the **Policy Period**; this extended reporting period shall commence from the expiry date of the **Policy Period** and shall apply only to **Wrongful Acts** prior to that date.
 - (b) If, before or during an extended reporting period obtainable or obtained under Section 3.5(a) above, any **Organisation** takes out any other insurance policy which affords employment practices liability cover (whether or not equivalent to this Section 3 in cover), that extended reporting period shall then come to an end (or, if not yet obtained, cease to be obtainable).
 - (c) A **Claim** first made during an obtained extended reporting period shall be deemed to have been first made during the **Policy Period**.

Exclusions

- 3.6 The **Insurer** shall not be liable for **Loss** on account of any **Claim**:
- (a) based upon, arising from, or in consequence of any fact or **Wrongful Act** forming part of circumstances or of a **Claim** of which written notice has been given and accepted under any policy which this Policy renews, replaces or follows in whole or in part;
 - (b) based upon, arising from, attributable to or derived from substantially the same facts or circumstances alleged in, any pending or prior proceedings of any nature against any **Insured** commenced before the date stated in Item 5.2 of the Schedule;
 - (c) based upon, arising from or attributable to a breach of any law, duty or trust by an **Insured** in their capacity as trustee, fiduciary or administrator of any superannuation, pension, profit sharing, health and welfare or other employee benefit scheme, programme, plan or trust established or maintained to provide benefits to **Trustees**, directors, governing body members, officers or **Employees** (but this exclusion shall not apply to a **Claim** seeking remedy for **Retaliation**);
 - (d) based upon, arising from or in consequence of any actual or alleged breach of a legal obligation to obtain or maintain insurance or of any legal obligation relating to any state or legally required sickness, healthcare, disability, pension, benefit, social security or national insurance system (but this exclusion shall not apply to a **Claim** seeking remedy for **Retaliation**);

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- (e) based upon, arising from, or in consequence of the liability of another person assumed by an **Insured** under any contract or agreement except to the extent that that **Insured** would have been liable in the absence of such contract or agreement;
- (f) based upon, arising from or in consequence of any actual or alleged breach of any law (except the Equal Pay Act 1970, The Equal Pay Act (Northern Ireland) 1970, and the Equal Pay Act 1963, the latter being a **USA** statute) or duty relating to **Wages and Hours** (but this exclusion shall not apply to a **Claim** seeking remedy for **Retaliation** nor shall it apply to **Defence Costs** up to a sublimit of £50,000);
- (g) based upon, arising from or in consequence of any actual or alleged breach of any law or duty relating to **Labour Relations**;
- (h) which is brought and maintained entirely outside the **USA** and:
 - (i) is seeking remedy for breach of any law or duty relating to collective redundancy procedures or requirements, or
 - (ii) is seeking remedy for breach of any law or duty relating to non-collective redundancy procedures where the breach is deliberate or reckless,
 but this exclusion shall not apply to a **Claim** seeking remedy for **Retaliation**;
- (i) which is a **USA Claim** and is for violation of the responsibilities, obligations or duties imposed by any law or amendments to or regulations promulgated under any such law that governs any obligation of an employer to notify, discuss or bargain with its employees or others in advance of any plant or facility closing, mass lay-off, or any similar obligation (but this exclusion shall not apply to a **Claim** seeking remedy for **Retaliation**);
- (j) seeking remedy for **Personal Injury** or **Property Damage**;
- (k) seeking remedy for breach of an express contract between an **Independent Contractor** and an **Organisation**;
- (l) brought by any **Director or Officer** or partner of an **Organisation**, unless such **Claim** is based solely on their capacity as an employee.

Exclusions (Not applicable to Defence Costs)

3.7 The **Insurer** shall not be liable for **Loss**, except **Defence Costs**:

- (a) which constitutes the cost of any obligation, however arising, to provide or modify any premises, equipment or working methods to accommodate the needs of a person with a disability;
- (b) which constitutes the costs of compliance with any order for, grant of or agreement to provide injunctive or non-pecuniary relief;
- (c) which constitutes **Benefits** due or to become due or the equivalent value of such **Benefits** (however this exclusion shall not apply to **Loss** which arises out of a wrongful or unfair dismissal, discharge or termination of employment).

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Limits of Liability

3.8 The **Insurer's** maximum liability for all **Loss**, whether covered under Insuring Clause 3.1 and/or otherwise, on account of all **Claims** first made during the **Policy Period**, whether involving one or any number of **Insureds**, shall not exceed the **Policy Period Limit**.

On account of any one **Claim**, the **Insurer's** maximum liability for all **Loss** and **Court Attendance**, whether covered under one or more of the Insuring Clauses and/or otherwise, and whether that **Claim** involves one or any number of **Insureds**, shall not exceed the **Any One Claim Limit**.

Defence Costs are part of and not in addition to the **Any One Claim Limit** and **Policy Period Limit**. The payment by the **Insurer** of **Defence Costs** erodes the **Any One Claim Limit** and **Policy Period Limit**.

Payment by the **Insurer** of **Court Attendance** in respect of a **Claim** to which this Section 3 relates shall, as provided in Section 1.2, erode the **Any One Claim Limit** and **Policy Period Limit**.

Amounts stated for the **Any One Claim Limit** and **Policy Period Limit** and other limits are maximum liabilities of the **Insurer** for all **Insureds** together, not maximum liabilities per **Insured**.

Deductible

3.9 The **Insurer's** liability for each and every **Claim** shall apply only to that part of **Loss** which is in excess of the applicable Deductible stated in Item 5.1 of the Schedule, which shall be borne by the **Insureds** uninsured and at their own risk. However, no Deductible shall apply to a **Claim** made solely against an **Insured Person**, provided that such **Insured Person's Organisation** is unable to reimburse the **Insured Person** for, or pay on behalf of the **Insured Person**, all of the **Loss** on account of that **Claim**.

Related Claims

3.10 All **Claims** directly or indirectly arising out of, consequent upon or attributable to one source or originating cause shall be deemed to be a single **Claim** first made on:

- (a) the date when the first of such **Claims** was first made; or
- (b) the earliest date one of such **Claims** is deemed first made by this Policy or any policy which this Section 3 renews, replaces or follows in whole or in part (if that earliest date is earlier than the date referred to in (a) immediately above),

regardless of whether that date is before or during the **Policy Period**.

Other Insurance

3.11 This policy shall always apply excess over any other more specific valid and collectable management liability insurance available to the **Insured**, other than any insurance specifically written to apply excess of this policy.

Defence and Settlement

3.12 The **Insurer** shall have the right, but not the duty, to defend **Claims** and to appoint lawyers for that purpose.

Each **Insured** agrees not to settle or offer to settle any **Claim**, incur any **Defence Costs**, or otherwise assume any contractual obligation or admit any liability with respect to any **Claim** without the **Insurer's** prior written consent, which shall not be unreasonably withheld.

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The **Insurer** may make any settlement of a **Claim** it considers sensible. If the **Insured** withholds consent to such settlement, the **Insurer's** liability for **Loss** on account of that **Claim** shall not exceed an amount calculated as follows:

- (a) by taking the amount for which the **Insurer** could have settled that **Claim** on the **Insured's** behalf plus **Defence Costs** accrued as of the date at which acceptance of such settlement was proposed in writing by the **Insurer** to the **Insured** ("the Possible Settlement and Defence Costs Amount"); and
- (b) by adding to the Possible Settlement and Defence Costs Amount 70% of the Difference, but, if the **Insured** does not bear uninsured and at its own risk at least 30% of the Difference, by adding nothing to the Possible Settlement and Defence Costs Amount.

For these purposes, "the Difference" means the difference between:

- (i) the amount of **Loss** which, but for the limitations of the paragraph immediately above, the **Insurer** would be liable for on account of the **Claim**; and
- (ii) the Possible Settlement and Defence Costs Amount.

Each **Insured** undertakes not to prejudice the **Insurer's** interests or its potential or actual rights of recovery and to give to the **Insurer** such information and co-operation as the **Insurer** may require.

Any dispute between the **Insurer** and an **Insured** in connection with the terms of this Section 3.12 shall be submitted to arbitration. The arbitrator shall be a barrister of at least ten years call to the Bar of England and Wales, to be appointed by agreement between the parties to the dispute (or, in the absence of such agreement, by the Chairman for the time being of the Bar Council).

Help Line

- 3.13 The **Policyholder** may, during the **Policy Period**, obtain 15 minutes of free consultation, per each separate employment-related matter (and up to a maximum of 4 separate matters), via a helpline administered by Browne Jacobson LLP. To obtain such consultation, a director, officer or manager of the Policyholder should telephone Browne Jacobson LLP's helpline number (0330 045 2744) between 9.00 am and 5.00 pm on normal working days and then provide Browne Jacobson LLP with the **Policyholder's** name and policy number.

Any requirement of the **Policyholder** to consult beyond 15 minutes shall be on a basis agreed between the **Policyholder** and Browne Jacobson LLP.

Browne Jacobson LLP is not the **Insurer's** agent for receipt of notices and communication with Browne Jacobson LLP will not amount to giving the **Insurer** notice of any **Claim**, **Potential Claim** or other matter, notice of which is required by this Policy to be given to the **Insurer**.

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Section 4: Organisation Insurance

Insuring Clause 4.1: General Claims

4.1 The **Insurer** shall pay, on behalf of each **Organisation**, **Loss**.

Insuring Clause 4.2: Regulator Investigations and Prosecutions

4.2 The **Insurer** shall pay, on behalf of each **Organisation**, **Regulator Costs**.

Insuring Clause 4.3: Corporate Manslaughter Prosecutions

4.3 The **Insurer** shall pay, on behalf of each **Organisation**, **Defence Costs** on account of a **Corporate Manslaughter Prosecution**.

Insuring Clause 4.4: Kidnap and Extortion Expenses

4.4 The **Insurer** shall reimburse the **Policyholder** for **Expenses** paid by an **Organisation** resulting directly from a **Kidnap and Extortion Event**.

Definitions

4.5 When used in bold type in this Section 4:

Any One Claim Limit means the Limit of Liability for any one **Claim** for this Section 4 stated in Item 3.3 of the Schedule.

Claim means:

- (a) for the purposes of Insuring Clause 4.1:
 - (i) a written demand for specific monetary compensation or specific non-pecuniary relief;
 - (ii) a civil proceeding including third party proceeding, counterclaim or arbitration proceeding; or
 - (iii) a criminal proceeding;made against an **Organisation**, alleging a **Wrongful Act** or a **Cyber Wrongful Act**, but not including a **Regulator Investigation**, a **Regulator Prosecution**, a **Corporate Manslaughter Prosecution** or a **Kidnap and Extortion Event**;
- (b) for the purposes of Insuring Clause 4.2, a **Regulator Investigation** or a **Regulator Prosecution**;
- (c) for the purposes of Insuring Clause 4.3, a **Corporate Manslaughter Prosecution**;
- (d) for the purposes of Insuring Clause 4.4, a **Kidnap and Extortion Event**.

Computer System means a computer and its facilities.

Corporate Manslaughter Prosecution means a criminal proceeding for corporate manslaughter or corporate homicide under the Corporate Manslaughter and Corporate Homicide Act 2007.

Cyberloss means **Loss** on account of a **Claim** alleging a **Cyber Wrongful Act**.

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Cyber Extortion means a threat made solely and directly against an **Organisation** by a person or group to:

- (a) alter, damage, destroy or render unusable any **Data** owned by that **Organisation** or for which that **Organisation** is legally liable; or
- (b) disseminate, divulge or utilise a **Record**;

by the unauthorised input into a **Computer System** of **Instructions**, where:

- (i) that person or group has obtained, or claims to have obtained, unauthorised access to that **Computer System** and is demanding payment in exchange for the mitigation or removal of such threat; and
- (ii) the **Organisation** has conducted a reasonable investigation and reasonably determined that such threat is technologically credible.

Cyber Wrongful Act means a **Wrongful Act** involving use of, or alleged use of, the internet or of a computer.

Data means information, concepts or instructions processed and stored in a **Computer System**.

Defence Costs means that part of **Loss** consisting of reasonable costs, expenses, charges and fees (including but not limited to lawyers' fees and experts' fees) incurred in defending or investigating a **Claim** (as defined in (a) or (c) in the definition of **Claim**) or a **Regulator Prosecution** first made during the **Policy Period** (other than internal corporate expenses of an **Organisation**). **Defence Costs** shall also include premium paid for insurance instruments or for bonds which are required in order to institute an appeal but without any obligation to furnish or procure such insurance instruments or bonds.

Employee means a natural person who:

- (a) is in the regular service of an **Organisation** in the ordinary course of its business, whether temporary, permanent, full-time, part-time or seasonal;
- (b) is governed by, directed by, and reporting directly to, an **Organisation** in the performance of such service; and
- (c) is compensated by an **Organisation** through salary, wages or commissions or is a volunteer, student, secondee or intern.

Expenses means:

- (a) the reasonable cost of any of the following incurred in connection with a **Kidnapping, Hijacking, Extortion** or **Cyber Extortion**:
 - (i) a negotiator or security consultant who is independent of the **Insureds**;
 - (ii) a public relations consultant who is independent of the **Insureds**;
 - (iii) travel and accommodation of an **Insured Person**;
 - (iv) legal advice (but not advice or representation for defending against a claim) from a person who is independent of the **Insureds**;
 - (v) assessment of the **Extortion** by a security consultant who is independent of the **Insureds**;
 - (vi) assessment of the **Cyber Extortion** by a computer network security consultant who is independent of the **Insureds**; and

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- (vii) the salary, wages, bonuses, commissions, health benefits, welfare benefits and pension benefits which an **Organisation** continues to pay an **Employee** from the time the **Kidnapping** or **Hijacking** starts until expiry of thirty days after that **Employee** is released or dies or, if earlier, expiry of sixty months after the **Kidnapping** or **Hijacking** began (but only to the extent of the rate of salary etc. that that **Employee** was entitled to at the start of the **Kidnapping** or **Hijacking**).
- (b) **Recall Expenses**; and
- (c) other reasonable expenses (but not ransom) incurred by an **Organisation** with the **Insurer's** prior written consent.

The **Insurer's** maximum liability for all **Expenses**, on account of all **Claims** first made during the **Policy Period**, whether involving one or any number of **Organisations**, shall not exceed £25,000, which is part of and not in addition to the maximum liability of the **Insurer** referred to in Section 4.11.

Extortion means a threat made solely and directly against an **Organisation** by a person or group to:

- (a) commit a **Kidnapping** of, do bodily harm to, or wrongfully abduct or detain any **Insured Person**;
- (b) damage or destroy any tangible property owned or leased by an **Organisation**;
- (c) damage or destroy any tangible property for which an **Organisation** is legally liable and which is located on the **Premises**;
- (d) contaminate any product manufactured or distributed by an **Organisation**;
- (e) to make known to persons outside all **Organisations** that a product manufactured or distributed by an **Organisation** has been contaminated or is the subject of a threat to contaminate it;
- (f) disseminate, divulge or utilise any **Proprietary Information**,

where that person or group is demanding payment in exchange for the mitigation or removal of such threat.

Hijacking means the unlawful detention, other than a **Kidnapping**, of an **Insured Person** by violence or threat of violence by a person or group, where such unlawful detention:

- (a) commences while that **Insured Person** is travelling in an aircraft, watercraft or motor vehicle and lasts for more than four hours; or
- (b) commences while that **Insured Person** is travelling in an aircraft or watercraft and results in that **Insured Person** dying.

Instructions means an ordered set of coded information that, when executed by a **Computer System**, causes such **Computer System** to process **Data** or perform one or more operations.

Insured Person means a natural person who is:

- (a) an **Employee**;
- (b) a **Relative**;
- (c) physically at the home of an **Employee** as a person employed in that **Employee's** household; or
- (d) physically on the **Premises** of an **Organisation** as a guest or customer.

Kidnap and Extortion Event means a **Kidnapping**, **Hijacking**, **Extortion** or **Cyber Extortion** which commences during the **Policy Period**.

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Kidnapping means:

- (a) a wrongful abduction and detention of an **Insured Person**, against their will or by deception, by a person or group demanding payment by an **Organisation** in exchange for the release of that **Insured Person**; or
- (b) a claim by a person or group demanding such a payment, to have carried out such a wrongful abduction and detention.

Loss means:

- (a) for the purposes of Insuring Clause 4.1, the amount which an **Organisation** is legally liable to pay on account of a **Claim** first made during the **Policy Period** including:
 - (i) awards of damages, including punitive, exemplary or aggravated damages, the multiple portion of any multiplied damages award, judgments, pre- and post- judgment interest, awards of claimant's costs and sums payable pursuant to any settlements; and
 - (ii) **Media Costs**.
- (b) for the purposes of Insuring Clause 4.2, **Regulator Costs** and **Media Costs**;
- (c) for the purposes of Insuring Clause 4.3, **Defence Costs** and **Media Costs**;
- (d) for the purposes of Insuring Clause 4.4, **Expenses**.

Loss does not include:

- (i) matters uninsurable under English law; or
- (ii) fines or penalties.

Media Costs means that part of **Loss** consisting of reasonable costs, expenses, charges and fees, incurred with the prior written consent of the **Insurer**, of an independent public relations consultant engaged to advise an **Insured Person** on making a public communication with respect to, or for preventing or minimising business disruption and adverse publicity resulting from, a **Claim** first made during the **Policy Period**, including the costs of disseminating findings made in a judicial disposition of that **Claim** which exonerates the **Insured Person** from fault, liability or culpability. The **Insurer's** maximum liability for all **Media Costs**, whether covered under one or more of the Insuring Clauses and/or otherwise, on account of all **Claims** first made during the **Policy Period**, whether involving one or any number of **Organisations**, shall not exceed £25,000, which is part of and not in addition to the maximum liability of the **Insurer** referred to in Section 4.11.

Organisation Identity Theft means pretending to be an **Organisation**.

Personal Injury means bodily injury, sickness, disease or death of any natural person, but not mental or emotional distress.

Policy Period Limit means the Limit of Liability for each **Policy Period** for this Section 4 stated in Item 3.3 of the Schedule.

Proprietary Information means confidential information of an **Organisation**, unique to its business, and which is protected by physical or electronic control or other reasonable efforts to prevent it being disclosed.

Recall Expenses means:

- (a) reasonable transportation expenses; and
- (b) other reasonable expenses for which the **Insurer** has given prior written consent;

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incurred by an **Organisation** in the withdrawal, physical inspection or destruction of products manufactured or distributed by that **Organisation** which are the subject of a threat to contaminate, but excluding:

- (i) refunds for, the value of, or the cost of replacing such products; and
- (ii) expenses which, even in the absence of such threat, would be, or would need to be, incurred in such withdrawal, physical inspection or destruction because of a known or suspected defect or lack of quality or because of any other reason.

Record means an **Organisation's** information about its relationship with a customer which is not publicly available and is stored in an electronic medium, provided that such information is protected by electronic control to prevent it being disclosed.

Regulatory Authority means a United Kingdom or Ireland public authority or government agency or body responsible for exercising authority in a regulatory or supervisory capacity over activity in the following areas:

- (a) media, communications and data protection;
- (b) health and safety at work; or
- (c) the environment and natural resources.

Regulatory Authority also means the Charity Commission for England and Wales, The Office of the Scottish Charity Regulator, the Charity Commission for Northern Ireland or the Charities Regulatory Authority/Charities Regulator of Ireland.

Regulator Costs means:

- (a) that part of **Loss** which consists of reasonable legal representation fees and related professional charges which an **Organisation** incurs in its representation at a **Regulator Investigation** which is first made during the **Policy Period**; and
- (b) **Defence Costs** on account of a **Regulator Prosecution** first made during the **Policy Period**.

Regulator Costs shall also include recovery of the Health and Safety Executive's costs, including inspection, investigation and enforcement action costs in accordance with the Health and Safety (Fees) Regulations 2012 resulting from a material breach of the law by the **Insured**, but does not include any other costs of the Health and Safety Executive.

Regulator Investigation means a formal enquiry into the conduct of an **Organisation** conducted by a **Regulatory Authority**. Wherever in this Policy there is a reference to when a **Claim** is first made or deemed to be first made, that reference, as applied to a **Regulator Investigation**, means when the **Regulator Investigation** is first instituted or deemed to be first instituted.

Regulator Prosecution means a criminal proceeding made against an **Organisation**, alleging a **Regulatory Wrongful Act**.

Regulatory Wrongful Act means a breach of legislation which a **Regulatory Authority** is responsible for enforcing or promoting.

Relative means a person who is, in relation to an **Employee**, a spouse, sibling, ancestor, spouse's ancestor, lineal descendant or lineal descendant's spouse. Lineal descendants include adopted children, foster children and stepchildren. Ancestors include adoptive parents and stepparents.

Securityholder Derivative Claim means a derivative claim, derivative proceeding or derivative action on behalf of an **Organisation** by a securityholder of that **Organisation** in their capacity as such.

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USA Claim means a **Claim** brought or maintained, in whole or in part, in the **USA**.

Wrongful Act means:

- (a) any wrongful act or omission, error, misstatement, misleading statement, neglect, or breach of duty or breach of trust; or
- (b) any **Regulatory Wrongful Act**,

committed, attempted, or allegedly committed or attempted, by an **Organisation** (including where allegedly committed or attempted by an **Organisation** but in fact committed or attempted by a person committing **Organisation Identity Theft**).

Wrongful Employment Practice means any of the following employment-related matters committed or attempted by an **Organisation**: wrongful or unfair dismissal, discharge or termination of employment (including constructive dismissal), breach of any written, oral or implied employment contract or quasi-employment contract, wrongful discrimination, wrongful segregation, wrongful classification, wrongful harassment (whether sexual or non-sexual), bullying, wrongful demotion or denial of tenure, wrongful failure or refusal to promote, negligent evaluation, wrongful discipline, negligent reference, defamation, invasion of privacy, breach of confidentiality, malicious falsehood, wrongful retaliation, failure to provide or consistently enforce employment-related corporate policies and procedures, negligent retention, negligent supervision, negligent hiring, negligent training, misrepresentation, false imprisonment, wrongful infliction of emotional distress, mental anguish or humiliation, wrongful deprivation of a career opportunity, failure to grant tenure.

Acquisition or Creation of Another Organisation

4.6 If, during the **Policy Period**, an **Organisation**:

- (a) acquires securities or voting rights in another organisation which as a result of such acquisition becomes a **Subsidiary**;
- (b) creates an organisation which as a result of such creation becomes a **Subsidiary**;
- (c) acquires any organisation by merger into or consolidation with that **Organisation**; or
- (d) a trust is registered at a **Commission** as a subsidiary of the **Policyholder**,

then that organisation shall automatically become an **Organisation** under this Section 4 with effect from the date of such acquisition, creation or registration but only with respect to **Wrongful Acts** after such acquisition or creation. The **Insurer** may agree to provide cover for prior **Wrongful Acts**, following the receipt of any information the **Insurer** may require.

However, if such acquired or created organisation:

- (i) has gross consolidated assets that increase the total consolidated assets of all the **Organisations** together by more than 25% as recorded in the latest annual audited report and consolidated accounts of the **Policyholder**; or
- (ii) has any of its debt securities or equity securities publicly traded in the **USA**, or is incorporated or domiciled in the **USA**,

for that organisation to become **Insureds** under this Section, the **Policyholder** must give written notice of that acquisition, and such information as the **Insurer** may require, to the **Insurer**. The **Insurer** shall have the right to amend the terms of this Section including charging an additional premium.

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Emergency Defence Costs

- 4.7 Notwithstanding the provisions of the third paragraph of Section 4.15 below, if, because of an emergency, the **Insurer's** prior written consent to incurring **Defence Costs, Regulator Costs or Media Costs** on account of a **Claim** cannot be requested, **Defence Costs, Regulator Costs or Media Costs** can be incurred without that consent for defence or investigation work performed during the period of 30 days immediately following the date on which the **Claim** was first made.

Non-avoidance and Severability

- 4.8 Statements made and information possessed by any past, present or future **Trustee**, director, governing body member, chief financial officer, company secretary, head of the legal department, head of the human resources department of an **Organisation** shall be imputed to the **Organisation** for the purposes of determining whether there has been a breach of the duty of fair presentation by an **Organisation** in relation to this Section 4.

In the event of a fraudulent or dishonest breach of the duty of fair presentation by an **Organisation** determined by admission, final non-appealable judgment or adjudication:

- (i) if the breach occurs prior to the inception date of the Policy, the **Insurer** may avoid the contract and refuse all claims, and need not return any of the premiums paid, in respect of such **Organisation**;
- (ii) if the breach is in relation to a variation of the Policy, the **Insurer** may treat the Policy as if the variation was never made and need not return any of the premiums paid in respect of the variation, in respect of such **Organisation**.

It is agreed that in the event of a breach of the duty of fair presentation by an **Organisation**, which is not fraudulent or dishonest, the **Organisation** irrevocably waives all and any rights and remedies it may have because of such breach, including any remedy that would have been available under the UK Insurance Act 2015. For the purposes of this clause, the phrase "duty of fair presentation" shall have the same meaning as given to it in the UK Insurance Act 2015.

Exclusions

- 4.9 The **Insurer** shall not be liable for **Loss** on account of any **Claim**:
- (a) based upon, arising from, or in consequence of any fact or **Wrongful Act** forming part of circumstances or of a **Claim** of which written notice has been accepted under any policy which this Policy renews, replaces or follows in whole or in part;
 - (b) based upon, arising from, attributable to or derived from substantially the same facts or circumstances alleged in, any pending or prior proceedings of any nature against any **Insured** commenced before the date stated in Item 6.4 of the Schedule;
 - (c) seeking remedy for **Personal Injury** (but not including **Corporate Manslaughter**), or **Property Damage**, except **Defence Costs**. The **Insurer's** maximum liability for all such **Defence Costs** on account of all **Claims** first made during the **Policy Period** whether involving one or any number of **Insureds**, shall not exceed £50,000;
 - (d) based upon, arising from, or in consequence of any **Wrongful Act** in any way connected to a superannuation, pension, profit sharing, health and welfare or other employee benefit scheme, programme, plan or trust established or maintained to provide benefits to employees or directors;
 - (e) based upon, arising from, or in consequence of any actual or alleged **Wrongful Employment Practice**;

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- (f) based upon, arising from or in consequence of any dishonest or fraudulent act or omission or any intentional breach of law by an **Organisation** or its **Trustee**, director, governing body member or officer;
- (g) based upon, arising from or in consequence of any **Organisation** having gained any profit or advantage to which such **Organisation** was not legally entitled;
- (h) seeking remedy for breach of any law or regulation or other legal obligation concerning competition or for tortious interference with trade;
- (i) based upon, arising from, or in consequence of any or in consequence of the performance of or failure to perform professional services, or the provision of or failure to provide any professional advice to a customer or client, or to a potential customer or client, of the **Insured**;
- (j) seeking remedy for misappropriation, infringement or breach of copyright, patent, trademark, trade secret or any other intellectual property right, except **Defence Costs**. The **Insurer's** maximum liability for all such **Defence Costs** on account of all **Claims** first made during the **Policy Period** whether involving one or any number of **Insureds**, shall not exceed £50,000;
- (k) based upon, arising from or in consequence of any public offering, solicitation, sale, distribution or issuance of securities, except **Defence Costs**. The **Insurer's** maximum liability for all such **Defence Costs** on account of all **Claims** first made during the **Policy Period** whether involving one or any number of **Insureds**, shall not exceed £50,000;
- (l) based upon, arising from or in consequence of any contractual obligation, except **Defence Costs**. The **Insurer's** maximum liability for all such **Defence Costs** on account of all **Claims** first made during the **Policy Period** whether involving one or any number of **Insureds**, shall not exceed £100,000;
- (m) based upon, arising from or in consequence of **Pollution**, except **Defence Costs**. The **Insurer's** maximum liability for all such **Defence Costs** on account of all **Claims** first made during the **Policy Period** whether involving one or any number of **Insureds**, shall not exceed £75,000;
- (n) for direct or indirect tax obligations of any kind;
- (o) brought by or on behalf of any **Organisation** or any **Trustee**, director, governing body member or officer of an **Organisation**, except a **Securityholder Derivative Claim**;
- (p) based upon, arising from or in consequence of any written demand, civil proceeding or criminal proceeding made, brought, maintained or instigated by any administrative or regulatory body, except **Regulator Investigations** or **Regulator Prosecutions**.

Severability of Exclusions

- 4.10 For purposes of determining whether an exclusion applies, there shall be imputed to an **Organisation** only facts pertaining to, and knowledge possessed by, any past, present or future **Trustee**, director, governing body member, chief financial officer, company secretary, head of the legal department, head of the human resources department, or equivalent of any of the foregoing.

Limits of Liability

- 4.11 The **Insurer's** maximum liability for all **Loss**, whether covered under Insuring Clause 4.1 and/or otherwise, on account of all **Claims** first made during the **Policy Period**, whether involving one or any number of **Insureds**, shall not exceed the **Policy Period Limit**.

On account of any one **Claim**, the **Insurer's** maximum liability for all **Loss** covered under Insuring Clause 4.1, and whether that **Claim** involves one or any number of **Insureds**, shall not exceed the **Any One Claim Limit**.

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The **Insurer's** maximum liability for all **Loss** in respect of which there is a sublimit specified anywhere in this Section, or in any endorsement, will be the maximum aggregate amount on account of all **Claims** first made during the **Policy Period**.

The **Insurer's** maximum liability for all **Loss** on account of **USA Claims** first made during the **Policy Period**, whether involving one or any number of **Insureds**, shall not exceed an aggregate amount which is equal to the **Any One Claim Limit** for this Section 4 stated in Item 3.3 of the Schedule.

Defence Costs, Regulator Costs and Media Costs are part of and not in addition to the **Any One Claim Limit** and **Policy Period Limit**. The payment by the **Insurer** of **Defence Costs, Regulator Costs and Media Costs** erodes the **Any One Claim Limit** and **Policy Period Limit**.

Payment by the **Insurer** of **Court Attendance** in respect of a **Claim** to which this Section 3 relates shall, as provided in Section 1.2 above, erode the **Any One Claim Limit** and **Policy Period Limit**.

Amounts stated for the **Any One Claim Limit** and **Policy Period Limit** and other limits are maximum liabilities of the **Insurer** for all **Insureds** together, not maximum liabilities per **Insured**.

Deductible

- 4.12 The **Insurer's** liability for each and every **Claim** shall apply only to that part of **Loss** which is in excess of the Deductible stated in Item 6.3 of the Schedule, which shall be borne by the **Organisations** uninsured and at their own risk.

Related Claims

- 4.13 All **Claims** directly or indirectly arising out of, consequent upon or attributable to one source or originating cause shall be deemed to be a single **Claim** first made on:
- (a) the date when the first of such **Claims** was first made; or
 - (b) the earliest date one of such **Claims** is deemed first made by this Policy or any policy which this Section 4 renews, replaces or follows in whole or in part (if that earliest date is earlier than the date referred to in (a) immediately above),
- regardless of whether that date is before or during the **Policy Period**.

Other Insurance

- 4.14 This policy shall always apply excess over any other more specific valid and collectable insurance available to the **Insured**, other than any insurance specifically written to apply excess of this policy.

Defence and Settlement

- 4.15 The **Insurer** shall have the right, but not the duty, to take over and conduct at any time the defence of **Claims**, including to appoint lawyers or other representatives or advisers for that purpose.

With respect to any **Claim**, the **Insurer** may at any time pay to the **Policyholder** the amount of the **Any One Claim Limit** and/or **Policy Period Limit** which remains uneroded, the amount of any applicable sublimit which remains uneroded or the amount for which the **Claim** can be settled, whichever is the lowest. Such payment shall immediately discharge all liability of the **Insurer** in respect of the **Claim** including liability for further **Defence Costs** and liability for further **Court Attendance**.

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Each **Organisation** agrees not to settle or offer to settle any **Claim**, incur any **Defence Costs, Regulator Costs or Media Costs** or otherwise assume any contractual obligation or admit any liability with respect to any **Claim** without the **Insurer's** prior written consent, which shall not be unreasonably withheld. Subject to Section 4.7 above, the **Insurer** shall not be liable for any settlement, **Defence Costs, Regulator Costs or Media Costs**, assumed obligation or admission to which it has not consented in writing.

Each **Organisation** undertakes not to prejudice the **Insurer's** interests or its potential or actual rights of recovery, not to prejudice the defence of any **Claim** and to give to the **Insurer** such information and co-operation as the **Insurer** may require.

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Section 5: Employee Crime, Crime using Computers and Social Engineering Crime

Insuring Clause 5.1: Crime

5.1 The **Insurer** shall pay **Financial Loss** sustained by an **Organisation** and resulting from a **Crime** first **Discovered** during the **Policy Period**.

Insuring Clause 5.2: Expenses

5.2 The **Insurer** shall pay **Expenses** incurred by an **Organisation** and resulting from a **Crime** first **Discovered** during the **Policy Period**.

Definitions

5.3 When used in bold type in this Section 5:

Client means a customer of an **Insured** to whom goods or services are provided by an **Insured** under written contract or for a fee.

Computer Fraud means the theft of **Money, Securities or Merchandise** resulting from unauthorised access into a computer system and its facilities. **Computer Fraud** does not include **Social Engineering Fraud**, except as specified in, and covered under, (b) in the definition of **Social Engineering Fraud**.

Crime means:

- (a) the criminal taking by an **Employee**, acting alone or in collusion with others, of **Money, Securities or Property** to the deprivation of an **Organisation**;
- (b) **Funds Transfer Fraud** by a **Third Party**;
- (c) **Computer Fraud** by a **Third Party**;
- (d) **Social Engineering Fraud**; or
- (e) **Remote Access Fraud**.

Discovered means learnt of, and **Discovery** means the learning of, by a **Trustee**, director, governing body member, officer or **Insurance Representative** of an **Organisation** that there has been a **Crime**, including but not limited to a **Crime**:

- (a) which occurred prior to the **Policy Period**;
- (b) which results in **Loss** totalling less than the Deductible stated in Item 7.3 of the Schedule; or
- (c) where the exact amount and details of the **Financial Loss** are unknown.

The time when a **Trustee**, director, governing body member, officer or **Insurance Representative** of an **Organisation** first suspects that there may have been a **Crime** shall be deemed to be the time when that **Trustee**, director, governing body member, officer or **Insurance Representative** learns of that **Crime**.

Employee means a natural person:

- (a) who:

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- (i) is in the regular service of an **Organisation** in the ordinary course of its business, whether temporary, permanent, full-time, part-time or seasonal;
 - (ii) is governed and directed by, and reporting directly to, an **Organisation** in the performance of such service; and
 - (iii) is compensated by an **Organisation** through salary, wages or commissions or is a volunteer, student, secondee or intern; or
- (b) who is a member of the board of directors, board of trustees or equivalent management board of an **Organisation**.

Employee Benefit Plan means a pension scheme, benefit plan or programme established, maintained or sponsored solely by an **Organisation** for the benefit of its employees.

Expenses means:

- (a) reasonable expenses, other than an **Organisation's** internal corporate costs, incurred by an **Organisation** with the **Insurer's** prior written consent to establish the existence and amount of any covered **Financial Loss** payable by the **Insurer** in excess of the Deductible stated in Item 7.3 of the Schedule; and
- (d) reasonable expenses, other than an **Organisation's** internal corporate costs, incurred by an **Organisation** with the **Insurer's** prior written consent to reproduce or reconstitute **Data**.

Fake Person means a person purporting or claiming to be, or impersonating:

- (a) an **Employee** authorised to instruct other **Employees** to transfer, pay or deliver **Money**, **Securities** or **Merchandise**;
- (b) a **Vendor**; or
- (c) a **Client**,

but who is not such **Employee**, **Vendor** or **Client**.

Financial Loss means:

- (a) direct financial loss resulting from a **Crime** other than a **Remote Access Fraud**; and
- (b) **Telephone Fraud Loss**.

Funds Transfer Fraud means fraudulent written, electronic, telegraphic, cable, teletype, telex or telephone instructions issued to a financial institution directing such institution to transfer, pay or deliver **Money** or **Securities** from any account maintained by an **Organisation** at such institution without an **Organisation's** knowledge or consent. **Funds Transfer Fraud** does not include **Social Engineering Fraud**, except as specified in, and covered under, (b) in the definition of **Social Engineering Fraud**.

Insurance Representative means an **Employee** designated to represent an **Organisation** for the purpose of effecting and maintaining insurance.

Loss means **Financial Loss** and **Expenses**.

Merchandise means an **Organisation's** inventory, raw materials, work in progress and any products manufactured or distributed by an **Organisation**.

Money means currency, coin, bank notes, bullion or funds.

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Policy Period Limit means the Limit of Liability for each **Policy Period** for this Section 5 stated in Item 3 of the Schedule.

Property means tangible property other than **Money**, **Securities** and **Merchandise**.

Remote Access Fraud means the fraudulent use by any person, from a location other than premises occupied by an **Organisation** for conducting its business, of telephone lines rented or subscribed to by an **Organisation**.

Securities means negotiable and non-negotiable instruments or contracts representing either **Money** or other property.

Social Engineering Fraud means:

- (a) the criminal taking by a **Fake Person**, acting alone or in collusion with others, of **Money** or **Securities** to the deprivation of an **Organisation**, which is committed by means of that **Fake Person** deceiving an **Employee** into transferring, paying or delivering that **Money** or **Securities**; or
- (b) a **Funds Transfer Fraud**, or **Computer Fraud**, which involves a **Third Party** deceiving an **Employee** into providing any security detail for operating or having access to an account held by an **Organisation** with a bank or any other financial institution.

Telephone Fraud Loss means call charges incurred by an **Organisation** solely as a result of **Remote Access Fraud**.

Third Party means a person other than an **Organisation** or an **Employee**.

Vendor means a person that provides, or has provided, goods or services to an **Insured** under a legitimate pre-existing arrangement or written agreement.

Prior Subsidiaries

- 5.4 Should an organisation have ceased, within the two years prior to the start of the **Policy Period**, to be a **Subsidiary**, there shall nonetheless be cover under this Section 5 for that organisation during the **Policy Period**, but:
- (a) only if, at the time of that cessation, there was in force a crime policy issued by the **Insurer** to the **Policyholder**; and
 - (b) that cover shall not be for **Crimes** occurring after the date of that cessation.

Acquisition or Creation of Another Organisation

- 5.5 If, during the **Policy Period**, an **Organisation**:
- (a) acquires securities or voting rights in another organisation which as a result of such acquisition becomes a **Subsidiary**;
 - (b) creates an organisation which as a result of such creation becomes a **Subsidiary**;
 - (c) acquires any organisation by merger into or consolidation with that **Organisation**; or
 - (d) a trust is registered at a **Commission** as a subsidiary of the **Policyholder**,

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then that organisation shall automatically become an **Organisation** under this Section 5 with effect from the date of such acquisition, creation or registration but shall not have cover for **Crimes** occurring before such acquisition or creation.

However, if such acquired or created organisation:

- (i) has an amount of employees that increases the amount of employees of all **Organisations** together by more than 25%; or
- (ii) has an amount of turnover that increases the amount of turnover of all **Organisations** together by more than 25%.

the **Policyholder** shall give written notice of such acquisition or creation to the **Insurer** as soon as practicable and also such information as the **Insurer** may require. The **Insurer** shall have the right to amend the terms of this Policy including charging an additional premium.

Insolvency

- 5.6 If, during the **Policy Period**, the **Policyholder** or a **Subsidiary** enters into winding up of any kind, administration, voluntary arrangement or any other insolvency procedure or if a receiver or holder of a similar position is appointed over any of its assets, cover for the **Organisations** under this Section shall continue until the end of the **Policy Period**, but not for **Crimes** occurring after the date of that entry or appointment.

Extended Discovery Period

- 5.7 (a) Should the **Insurer**, other than for non-payment of premium, or the **Policyholder** refuse to renew this Section 5, the **Organisations** shall automatically obtain an extended discovery period of 90 days, which shall run from the expiry date of the **Policy Period**. However:
- (i) the **Organisations** shall not obtain that extended discovery period if the reason for refusal to renew this policy is because of merger or consolidation into, or acquisition by, another organisation;
 - (ii) an **Organisation** other than the **Policyholder** shall not obtain that extended discovery period if, during the **Policy Period**, that **Organisation** enters into winding up of any kind, administration, voluntary arrangement or any other insolvency procedure or if a receiver or holder of a similar position is appointed over any of its assets.
- (b) A **Crime** first **Discovered** during an obtained extended discovery period shall be deemed to have been first **Discovered** during the **Policy Period**, provided that it occurs prior to expiry of the **Policy Period**.

Non-avoidance and Severability

- 5.8 Statements made and information possessed by any past, present or future director, company secretary, head of the legal department, risk manager or head of internal audit department of an **Insured** shall be imputed to the **Insured** for the purposes of determining whether there has been a breach of the duty of fair presentation by any **Insured**.

In the event of a fraudulent or dishonest breach of the duty of fair presentation by any **Insured** determined by admission, final non-appealable judgment or adjudication:

- (i) if the breach occurs prior to the inception date of the Policy, the **Insurer** may avoid the contract and refuse all claims, and need not return any of the premiums paid, in respect of such **Insured**;

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- (ii) if the breach is in relation to a variation of the Policy, the **Insurer** may treat the Policy as if the variation was never made and need not return any of the premiums paid in respect of the variation, in respect of such **Insured**.

It is agreed that in the event of breach of the duty of fair presentation by an **Insured**, which is not fraudulent or dishonest, the **Insurer** irrevocably waives all and any rights and remedies it may have because of such breach, including any remedy that would have been available under the UK Insurance Act 2015. For the purposes of this clause, the phrase "duty of fair presentation" shall have the same meaning as given to it in the UK Insurance Act 2015.

Exclusions

5.9 The **Insurer** shall not be liable for:

- (a) **Loss** resulting from the loss of trade secrets, confidential processing methods or other confidential information of any kind;
- (b) **Loss** resulting from **Crime** committed by any person controlling at any time more than 10% of the issued share capital of an **Organisation** (but, if that **Loss** would, but for this exclusion, be covered by this Section 5, then the **Insurer** shall pay so much of that **Loss** as exceeds the value of that person's shareholding on the day immediately preceding the date of **Discovery** of the **Crime**);
- (c) **Loss** sustained by one **Organisation** to the advantage of any other **Organisation**;
- (d) interest (except **Expenses**), gains, profits or other income;
- (e) consequential loss of any kind except for **Expenses**;
- (f) **Loss** resulting from any **Crime** committed by an **Employee** after a director, officer or **Insurance Representative** of an **Organisation** acquires knowledge of:
 - (i) **Crime**, fraud or dishonesty by that **Employee** whilst employed by an **Organisation**;
 - (ii) fraud or dishonesty committed by that **Employee** when not employed by an **Organisation** and involving any assets worth £15,000 or more;
- (g) **Loss** resulting from extortion;
- (h) **Loss** resulting directly or indirectly from any authorised or unauthorised trading of **Money, Securities** or **Property**, whether or not in the name of an **Organisation** and whether in a genuine or fictitious account (but this exclusion shall not apply to that amount of **Financial Loss** which constitutes the amount of improper personal financial gain thereby accruing to an **Employee** - improper personal financial gain does not include salary, commissions, fees, or other emoluments, including but not limited to promotions and raises, paid by an **Organisation** to that **Employee**);
- (i) **Loss** resulting from **Crime** committed by any person who is an agent or representative of an **Organisation** and to whom an **Organisation** has entrusted **Money, Securities** or **Property** or has given the means to access an **Organisation's Money, Securities** or **Property**;
- (j) **Expenses** to reproduce **Data** recorded on magnetic media, optical media or flash memory, unless there is an analysis file, specification or backup of that **Data** held somewhere other than any of the premises occupied by the **Organisations** in conducting their businesses.

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Connected Crimes

- 5.10 All **Crimes** resulting from a single act or any number of acts in which the same person is concerned or implicated, whether such act or acts occurred before or during the **Policy Period**, shall be deemed to be a single **Crime** first **Discovered** on the date when the first of such **Crimes** was first **Discovered**.

Limits of Liability

- 5.11 In respect of each single **Crime**:
- (a) the liability of the **Insurer** for all **Loss** on account of that **Crime** shall be limited to the **Loss Limit** each **Crime** stated in Item 7.1 of the Schedule; and
 - (b) the liability of the **Insurer** under Insuring Clause 5.2 shall be limited to the **Expenses Limit** each **Crime** stated in Item 7.2 of the Schedule, which limit is part of, and not in addition to, the **Loss Limit** each **Crime** stated in Item 7.1 of the Schedule.

However, the **Insurer's** liability for all **Loss** on account of all **Crimes** first **Discovered** during the **Policy Period** shall be limited to the **Policy Period Limit**.

Regardless of the number of times this Policy is renewed and of the total premium amounts due or paid, the limits of the **Insurer's** liability under this Section 5 shall not be cumulative from year to year or policy period to policy period.

Amounts stated for the **Policy Period Limit** and other limits are maximum liabilities of the **Insurer** for all **Organisations** together, not maximum liabilities per **Organisation**.

Deductible

- 5.12 In respect of each single **Crime**:
- (a) the **Insurer** shall only be liable for that amount of **Loss** which exceeds the total of:
 - (i) the Deductible stated in Item 7.3 of the Schedule; and
 - (ii) the amount of recoveries made prior to the **Insurer** making payment; and
 - (b) if an **Organisation** receives payment under another policy or bond after application of a deductible for **Loss** also covered by this Section 5, the Deductible stated in Item 7.3 of the Schedule shall, in respect of that **Crime**, be reduced by that deductible applied under the other policy or bond.

Other Insurance

- 5.13 This policy shall always apply excess over any other more specific valid and collectable insurance available to the **Insured**, other than any insurance specifically written to apply excess of this policy.

Valuation

- 5.14 For the purposes of establishing the amounts of **Financial Loss** payable by the **Insurer**, the following shall apply for valuation:
- (a) for **Securities**, the least of:

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- (i) the closing price of the **Securities** on the business day immediately preceding the day on which the **Crime** is first **Discovered**;
 - (ii) the cost of replacing the **Securities**; and
 - (iii) the cost to post a lost instrument bond (which cost the **Insurer** shall pay on behalf of the **Organisation**);
- (b) for paper, microfilm, tapes, disks, computers and other material or means for storing information, the cost of such material or means as if blank and not the value of whatever is recorded therein;
 - (c) for **Property**, the lesser of:
 - (i) the price paid by an **Organisation** for the **Property**; and
 - (ii) the cash value of the **Property** at the time the **Crime** is first **Discovered**; and
 - (d) for foreign currency, the Pound Sterling value of that currency based on the rate of exchange published in The Financial Times on the day the **Crime** is first **Discovered**.

Recoveries

5.15 For the purposes of this Section, recoveries (whether effected by the **Insurer** or by an **Organisation**), less the cost of recovery, shall be distributed as follows:

- (a) first, to the **Policyholder** for the amount of **Loss** otherwise covered but in excess of the **Insurer's** limits of liability less any applicable Deductible;
- (b) second, to the **Insurer** for the amount paid to the **Policyholder** for covered **Loss**;
- (c) third, to the **Policyholder** for the applicable Deductible; and
- (d) fourth, to the **Policyholder** for **Loss** specifically excluded by this Section.

For the purposes of this Section 5.14, a recovery from any reinsurance of, or indemnity to, the **Insurer** shall not be regarded as a recovery.

Policyholder and the Position of Organisations

5.16 Only the **Policyholder** can:

- (a) give notice of a **Crime** or provide proof of loss in accordance with Section 1.11 above; or
- (b) make a claim under this Section or adjust, receive or enforce payment of any **Loss**.

Regardless of which **Organisation** sustains or incurs **Loss**, the **Insurer** shall only be obliged to pay **Loss** to the **Policyholder**, although the **Insurer** may, if it wishes, pay to the **Organisation** which sustains or incurs the **Loss**.

Each **Organisation** is deemed for all purposes of this Section to be insured jointly and not separately for their several interests.

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Section 6: Professional Liability

Insuring Clause 6.1: Professional Liability

- 6.1 The **Insurer** shall pay, on behalf of each **Insured**, **Loss** on account of a **Claim** first made during the **Policy Period** alleging:
- (a) a failure to perform, or negligent act, error or omission in the performance of, advice or services which are, or if performed would be, within the **Business Activity**, by:
 - (i) that **Insured**;
 - (ii) any person, partnership, firm or company acting on behalf of an **Organisation**; or
 - (iii) any predecessor in business of an **Organisation**; or
 - (b) loss, damage or destruction of **Documents**.

Insuring Clause 6.2: Document Replacement Costs

- 6.2 The **Insurer** shall pay, on behalf of each **Insured**, the reasonable costs and expenses of replacing or restoring **Documents** whose loss, damage or destruction is first discovered by that **Insured** during the **Policy Period**.

Definitions

- 6.3 When used in bold type in this Section 6:

Business Activity means the provision of advice or services, as part of any of the activities of an **Organisation**, stated in Item 8.4 of the Schedule.

Claim means:

- (a) a written demand, whether or not containing a demand for monetary compensation; or
- (b) a civil proceeding;

made against an **Insured** by a **Third Party** and arising from **Business Activity**.

Defence Costs means that part of **Loss** consisting of reasonable and necessary costs, expenses, charges and fees incurred in defending or investigating a **Claim** first made during the **Policy Period** (other than internal expenses of an **Organisation**).

Documents means documents (other than bearer bonds, coupons, shares, bank notes, currency notes, stamps and other negotiable instruments) whether in physical or electronic format for which an **Insured** is, in connection with **Business Activity**, legally responsible to a **Third Party**.

Employee means an employee or volunteer.

Insured Person means a natural person who has been, now is, or shall become a **Trustee**, director, governing body member, officer or **Employee** of an **Organisation**, provided that such person shall only be covered under this Section in respect of **Wrongful Acts** committed while that person is such **Trustee**, director, governing body member, officer or **Employee**.

Loss means the amount which an **Insured** is legally and personally liable to pay on account of a **Claim** first made during the **Policy Period**, including:

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- (a) **Defence Costs**; and
- (b) awards of damages, judgements, pre- and post- judgement interest, awards of claimant's costs and sums payable pursuant to settlements.

Personal Injury means bodily injury, mental illness, emotional distress, sickness, disease or death of any natural person.

Policy Period Limit means the Limit of Liability for each **Policy Period** for this Section 6 stated in Item 3 of the Schedule.

Property Damage means physical damage to or destruction or loss of use of any tangible property.

Third Party means any person other than an **Insured**.

Wrongful Act means any actual or alleged matter described in Insuring Clause 6.1 or Insuring Clause 6.2 above which is an actual or alleged: failure to perform; negligent act, error or omission; or loss, damage or destruction of **Documents**.

Exclusions

- 6.4 The **Insurer** shall not be liable for **Loss**, costs or expenses on account of any **Claim** or on account of any loss, damage or destruction of **Documents**:
- (a) based upon, arising from or in consequence of any circumstance which, as at the start of the **Policy Period**, could give rise to a **Claim** and which an **Insured** knew of, or ought to have known of, at that time;
 - (b) based upon, arising from, or in consequence of any **Wrongful Act** prior to the date stated in Item 8.2 of the Schedule;
 - (c) to the extent that that **Loss** consists of fines or penalties or the multiple portion of any multiplied damages award;
 - (d) to the extent that that **Loss** consists of punitive, exemplary or aggravated damages;
 - (e) based upon, arising from or in consequence of any actual or alleged **Personal Injury** of an **Insured Person**;
 - (f) for **Personal Injury** which does not arise from breach of duty through a negligent act, error or omission by an **Insured** in the course of **Business Activity**;
 - (g) for **Property Damage** which does not arise from breach of duty through a negligent act, error or omission by an **Insured** in the course of **Business Activity**;
 - (h) based upon, arising from or in consequence of **Pollution**;
 - (i) based upon, arising from or in consequence of:
 - (i) ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel; or
 - (ii) the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof;

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- (j) based upon, arising from or in consequence of the ownership, occupation, possession or use by or on behalf of an **Insured** of any land, buildings, aircraft, watercraft, vessel or mechanically-propelled vehicle;
- (k) based upon, arising from or in consequence of the sale, supply, distribution, manufacture, construction, installation, alteration, maintenance or repair, servicing or treatment of any goods or products by an **Insured**;
- (l) where the **Loss** is an **Insured Person's** and the **Claim** is based upon, arises from or is in consequence of any dishonest or fraudulent act or omission or any intentional breach of law committed or condoned by that **Insured Person**;
- (m) based upon, arising from or in consequence of any dishonest or fraudulent act or omission or any intentional breach of law by any **Trustee**, director, governing body member or officer of an **Organisation**;
- (n) for breach of, or alleging liability under, any express warranty, guarantee or contractual term except for such amount of **Loss** as the **Insured** would be legally and personally liable to pay in the absence of such warranty, guarantee or term;
- (o) based upon, arising from or in consequence of any **Insured** acting as a director or officer of any organisation;
- (p) to the extent that that **Loss** consists of sums relating to any trading losses or trading liabilities incurred in connection with any business managed or carried on by an **Insured** on behalf of a client;
- (q) based upon, arising from or in consequence of the insolvency of any **Insured**.

Limits of Liability

6.5 The **Insurer's** maximum liability for:

- (a) all **Loss**, whether covered under one or more of the Insuring Clauses and/or otherwise, on account of all **Claims** first made during the **Policy Period**; and
- (b) all costs and expenses of replacing or restoring **Documents** on account of all occasions of loss, damage or destruction first discovered during the **Policy Period**,

whether involving one or any number of **Insureds**, shall not exceed the **Policy Period Limit**.

The **Insurer's** maximum liability for all costs and expenses of replacing or restoring **Documents** on account of all occasions of loss, damage or destruction first discovered during the **Policy Period**, whether involving one or any number of **Insureds**, shall not exceed the **Documents** replacement sublimit for each **Policy Period** stated in Item 8.1 of the Schedule, which sublimit is part of and not in addition to the maximum liability of the **Insurer** referred to in the first paragraph of this Section 6.5.

Payment by the **Insurer** of **Court Attendance** in respect of a **Claim** to which this Section 6 relates shall, as provided in Section 1.2 above, erode the **Policy Period Limit**.

Amounts stated for the **Policy Period Limit** and other limits are maximum liabilities of the **Insurer** for all **Insureds** together, not maximum liabilities per **Insured**.

Deductible

6.6 With regard to each and every **Claim**, the **Insurer** shall only be liable for that part of **Loss** which is in excess of the applicable Deductible stated in Item 8.3 of the Schedule.

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Causal Connection

6.7 All **Claims** arising out of the same **Wrongful Act** and/or arising out of causally-connected **Wrongful Acts**, whether by one or any number of **Insureds**, shall be deemed to be a single **Claim** first made on:

- (a) the date when the first of such **Claims** was first made; or
- (b) the earliest date one of such **Claims** is deemed first made by this Policy or any policy which this Section 6 renews, replaces or follows in whole or in part (if that earliest date is earlier than the date referred to in (a) immediately above),

regardless of whether that date is before or during the **Policy Period**.

Defence and Settlement

6.8 The **Insurer** shall have the right, but not the duty, to take over and conduct at any time the defence of **Claims**, including to appoint lawyers or other representatives or advisers for that purpose.

With respect to any **Claim**, the **Insurer** may at any time pay to the **Insured** the amount of the **Policy Period Limit** which remains uneroded, the amount of any applicable sublimit which remains uneroded or the amount for which the **Claim** can be settled whichever is the lowest. Such payment shall immediately discharge all liability of the **Insurer** in respect of the **Claim** including liability for further **Defence Costs** and liability for further **Court Attendance**.

Each **Insured** agrees not to settle or offer to settle any **Claim**, incur any **Defence Costs** or otherwise assume any contractual obligation or admit any liability with respect to any **Claim** without the **Insurer's** prior written consent which shall not be unreasonably withheld. The **Insurer** shall not be liable for any settlement, **Defence Costs**, assumed obligation or admission to which it has not consented in writing.

If the **Insurer** and an **Insured** disagree on whether a **Claim** against that **Insured** should be defended, then:

- (a) if the **Claim** is brought in England or Wales, they shall refer the question to a Queen's Counsel, or barrister of at least ten years' call, of the Bar of England and Wales to be mutually agreed between them (or, if they cannot agree on the Queen's Counsel or barrister, to be appointed by the Chairman for the time being of the Bar Council); or
- (b) if the **Claim** is brought in another jurisdiction, they shall refer the question to a lawyer qualified in the law of that jurisdiction of equivalent standing to a Queen's Counsel or barrister of ten years' call (or, if they cannot agree on the lawyer, to be appointed by such procedure in that jurisdiction as is similar to appointment by the Chairman of the Bar Council),

and such Queen's Counsel's, barrister's or lawyer's decision that the **Claim** should be defended or that it should be settled shall be implemented by the **Insurer** and that **Insured**. The fees charged by the Queen's Counsel, barrister or lawyer shall be deemed to be **Defence Costs**. The Queen's Counsel, barrister or other lawyer shall act as expert not arbitrator.

Each **Insured** undertakes not to prejudice the **Insurer's** interests or its potential or actual rights of recovery and to give to the **Insurer** such information and co-operation as the **Insurer** may require.

Other Insurance

6.9 If **Loss** (or loss, damage or destruction of **Documents**) is insured under any other valid policy, then this Section 6 shall cover such **Loss** (or loss, damage or destruction of **Documents**), subject to its terms, only to the extent that the amount of such **Loss** (or of the costs and expenses of replacing or restoring the **Documents**) is in excess of the amount of payment from such other insurance whether such other insurance is stated to be primary, contributory, excess, contingent or otherwise, unless such other insurance is written only

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as specific excess insurance over the **Policy Period Limit** (or, in the case of **Documents**, written only as specific excess insurance over the **Documents** replacement sublimit stated in Item 8.1 of the Schedule).

Acquisition or Creation of Another Organisation

6.10 If, during the **Policy Period**:

- (a) an **Organisation** acquires securities or voting rights in another organisation which as a result of such acquisition becomes a **Subsidiary**;
- (b) an **Organisation** creates an organisation which as a result of such creation becomes a **Subsidiary**;
- (c) an **Organisation** acquires any organisation by merger into or consolidation with that **Organisation**; or
- (d) a trust is registered at a **Commission** as a subsidiary of the **Policyholder**,

then that acquired, created or registered organisation or trust and its **Insured Persons** shall automatically become **Insureds** under this Section 6 with effect from the date of such acquisition, creation or registration, but only with respect to **Wrongful Acts** after such acquisition, creation or registration.

However, if such acquired, created or registered organisation or trust:

- (i) has annual fee income or turnover which is greater than 10% of the **Organisations'** annual fee income last declared to the **Insurer** prior to the **Policy Period**;
- (ii) has assets in the **USA**;
- (iii) provides advice or services as part of activities which are not activities listed in the definition of **Business Activity**;
- (iv) has ever been fined in an amount of £10,000 or more or has ever been found guilty of an offence by its regulator; or
- (v) has ever, with regard to any given twelve-month period, incurred (through judgement or settlement) total losses equalling or exceeding £10,000 on account of the claims made against it in that period,

the **Policyholder** shall give written notice of such acquisition, creation or registration to the **Insurer** as soon as practicable and such information as the **Insurer** may require. The **Insurer** shall have the right to amend the terms of this Policy including charging an additional premium. The giving of that written notice and the payment of any additional premium charged shall be conditions precedent to the **Insurer's** liability under this Section 6 for a **Claim** which would not be covered by this Section 6 if the acquisition, creation or registration had not taken place.

Non-avoidance and Severability

6.11 Statements made and information possessed by any past, present or future **Trustee**, director, governing body member, chief financial officer, company secretary, head of the legal department, head of the human resources department of an **Organisation** shall be imputed to the **Organisation** for the purposes of determining whether there has been a breach of the duty of fair presentation by an **Organisation** in relation to this Section 6.

In the event of a fraudulent or dishonest breach of the duty of fair presentation by an **Organisation** determined by admission, final non-appealable judgment or adjudication:

- (i) if the breach occurs prior to the inception date of the Policy, the **Insurer** may avoid the contract and refuse all claims, and need not return any of the premiums paid, in respect of such **Organisation**;

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- (ii) if the breach is in relation to a variation of the Policy, the **Insurer** may treat the Policy as if the variation was never made and need not return any of the premiums paid in respect of the variation, in respect of such **Organisation**.

It is agreed that in the event of a breach of the duty of fair presentation by an **Organisation**, which is not fraudulent or dishonest, the **Organisation** irrevocably waives all and any rights and remedies it may have because of such breach, including any remedy that would have been available under the UK Insurance Act 2015. For the purposes of this clause, the phrase "duty of fair presentation" shall have the same meaning as given to it in the UK Insurance Act 2015.

Subrogation

- 6.12 The **Insurer** shall not exercise an **Insured's** rights of recovery against an **Employee** unless a dishonest, fraudulent or malicious act or omission by the **Employee** or an intentional breach of law by the **Employee** is a cause of the **Claim** in respect of which the **Insurer** seeks to exercise those rights of recovery or is a cause of **Loss** on account of that **Claim**.