

Managing a typical cyber event with MPR Cyber Incident Response and Insurance

Critical Stage ◄------ First 48hrs -----Immediate stage **→** Longer term **→** 48hrs+ **Cyber Event* Vendor Services** 3rd party claims Lost laptop, Hacking, **Syber Event Resolved** Rogue employee, **Technical advice Regulatory fines** Extortion attempt, Ransomware, Legal input and review Reputational damage Denial of service attack, Forensic investigation Media/PR Unauthorised access. Notification process **Human error** Regulatory requirements · Credit monitoring Ongoing PR Call centres Business interruption **Immediate** minimised **Incident Response Action Plan** Above consequences **Call to Incident Initial investigations** Response Hotline 24/7 **Appoint specialists** heavily mitigated by Immediate mitigation Speaking (with legal privilege) previous steps **Notification to MPR** to a specialist lawyer within 1hr Triage begins * typical cyber events, not an exhaustive list of policy triggers **Identify, Contain, Eradicate & Recover MPR CIRI Policy Active Deductible applies** £0 deductible

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